

Transcript: Pearl

Rojas-5016452402561024-6070768492134400

Full Transcript

Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Yes, this is Antonio Atlas. And how can I assist you? Yes, I was calling, uh, about... I had got a, a message saying that I would be auto-enrolled into the Med-Cal Rx. And I was calling to cancel and/or opt out of that. I, I will not need to be receiving medical benefits from you guys. Okay. And... What is the name of the staff at EHC you work for? Surge Staffing. And the last four digits of your Social? 2826. And can you confirm your address and date of birth for me? 4433 Landmine Road, Raleigh, Michigan 27612. You said Rally, Michigan? Oh, I'm sorry. Raleigh, North Carolina. Okay. And I have your phone number as 919-808-4392. That's correct. And I have your email address as tonio502179@gmail.com. Yes, that's correct. All righty. I got you opted out. Is there anything I can assist you with? Uh, no. That will be all for now. Thank you. Thank you so much for calling. You have a great day. Thanks. You as well.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: Yes, this is Antonio Atlas.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Yes, I was calling, uh, about... I had got a, a message saying that I would be auto-enrolled into the Med-Cal Rx. And I was calling to cancel and/or opt out of that. I, I will not need to be receiving medical benefits from you guys.

Speaker speaker_0: Okay. And... What is the name of the staff at EHC you work for?

Speaker speaker_1: Surge Staffing.

Speaker speaker_0: And the last four digits of your Social?

Speaker speaker_1: 2826.

Speaker speaker_0: And can you confirm your address and date of birth for me?

Speaker speaker_1: 4433 Landmine Road, Raleigh, Michigan 27612.

Speaker speaker_0: You said Rally, Michigan?

Speaker speaker_1: Oh, I'm sorry. Raleigh, North Carolina.

Speaker speaker_0: Okay. And I have your phone number as 919-808-4392.

Speaker speaker_1: That's correct.

Speaker speaker_0: And I have your email address as tonio502179@gmail.com.

Speaker speaker_1: Yes, that's correct.

Speaker speaker_0: All righty. I got you opted out. Is there anything I can assist you with?

Speaker speaker_1: Uh, no. That will be all for now. Thank you.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: Thanks. You as well.