

Transcript: Pearl

Rojas-5013795008856064-5089892366991360

Full Transcript

Hi, thank you for calling Benefits in a Card. My name is Pearl. Who is this? Uh, yes, it's Isella. And how can I assist you? Uh, yes, I would like to opt out on the TellRx. All right. What's the name of this company you work for? Um, let me look up the name. It's the Marioko Technology North America. The name of the agency where you applied. The what? The name of the agency where you applied. Oh, I'm sorry, I couldn't hear you. Uh, Surge. And the last four digits of your Social? 3735. Hmm. What's your full name? Isella Felipe Gaspar. Isella. Okay, give me one... All right, if you can confirm your address and date of birth. 2947 County Road 179, Crossville, Alabama 35962. Uh, date of birth, 09/28/2005. And your phone number is 256-673-7223? Yes, ma'am. And your email address is isellafelipe10@gmail.com? Mm-hmm. And you said you wanted to decline benefits today, correct? Yes. All right. Well, I went ahead and got you opted out. Is there anything else I can assist you with? Uh, no, ma'am. That would be all. All right. Thank you so much for calling. You have a great day. All right. Thank you. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Hi, thank you for calling Benefits in a Card. My name is Pearl. Who is this?

Speaker speaker_1: Uh, yes, it's Isella.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Uh, yes, I would like to opt out on the TellRx.

Speaker speaker_0: All right. What's the name of this company you work for?

Speaker speaker_1: Um, let me look up the name. It's the Marioko Technology North America.

Speaker speaker_0: The name of the agency where you applied.

Speaker speaker_1: The what?

Speaker speaker_0: The name of the agency where you applied.

Speaker speaker_1: Oh, I'm sorry, I couldn't hear you. Uh, Surge.

Speaker speaker_0: And the last four digits of your Social?

Speaker speaker_1: 3735.

Speaker speaker_0: Hmm. What's your full name?

Speaker speaker_1: Isella Felipe Gaspar.

Speaker speaker_0: Isella. Okay, give me one... All right, if you can confirm your address and date of birth.

Speaker speaker_1: 2947 County Road 179, Crossville, Alabama 35962. Uh, date of birth, 09/28/2005.

Speaker speaker_0: And your phone number is 256-673-7223?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And your email address is isellafelipe10@gmail.com?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: And you said you wanted to decline benefits today, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All right. Well, I went ahead and got you opted out. Is there anything else I can assist you with?

Speaker speaker_1: Uh, no, ma'am. That would be all.

Speaker speaker_0: All right. Thank you so much for calling. You have a great day.

Speaker speaker_1: All right. Thank you. You too.

Speaker speaker_0: Bye-bye.