

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl ... You're speaking with. Joseph Lemon. And how can I assist you? Um... I don't know. I received a text message, like, to enroll in, in a benefit or something. Okay. Do you work for a staffing agency? Yeah. For which one? Uh, Partner Personnel. Okay. And what are the last four digits of your Social? 2324. Okay. And if you can confirm your address and date of birth. Uh, his date of birth is 2-12-94. And 200 South Craig Avenue, Compton, California 90260. All righty. And I have your I have your phone number as 310-713-8211? Yes. And I have your email address as your first name, your last name, 247 at gmail.com? Um... yeah, yeah, yeah. That's correct. Okay. Let's see here. Okay. So, you are eligible to enroll in coverage. It's healthcare benefits like medical, dental, vision, short-term disability, um, life insurance, stuff like that. The price depends on how many plans you choose and who you choose to cover, and it's something that's deducted from your check every week. Oh. Like how much they're gonna take it from- Um, so like I said, it just depends on how many plans you choose. Oh. I can send you a copy of the benefit guide and it'll show you the plans that are offered, how much they cover for each service, excuse me, and then, um, how much they cost every week. Oh, okay. Okay. This, um- Okay. This guide is gonna come from info@benefitsinacard.com. It, um, it should go to your inbox. If you don't see it in your inbox, check your spam or junk folder, okay? Okay. Do you have any questions? No. All right. Thank you so much for calling. You have a great day. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl ... You're speaking with.

Speaker speaker_2: Joseph Lemon.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Um... I don't know. I received a text message, like, to enroll in, in a benefit or something.

Speaker speaker_1: Okay. Do you work for a staffing agency?

Speaker speaker_2: Yeah.

Speaker speaker_1: For which one?

Speaker speaker_2: Uh, Partner Personnel.

Speaker speaker_1: Okay. And what are the last four digits of your Social?

Speaker speaker_2: 2324.

Speaker speaker_1: Okay. And if you can confirm your address and date of birth.

Speaker speaker_2: Uh, his date of birth is 2-12-94. And 200 South Craig Avenue, Compton, California 90260.

Speaker speaker_1: All righty. And I have your I have your phone number as 310-713-8211?

Speaker speaker_2: Yes.

Speaker speaker_1: And I have your email address as your first name, your last name, 247 at gmail.com?

Speaker speaker_2: Um... yeah, yeah, yeah. That's correct.

Speaker speaker_1: Okay. Let's see here. Okay. So, you are eligible to enroll in coverage. It's healthcare benefits like medical, dental, vision, short-term disability, um, life insurance, stuff like that. The price depends on how many plans you choose and who you choose to cover, and it's something that's deducted from your check every week.

Speaker speaker_2: Oh. Like how much they're gonna take it from-

Speaker speaker_1: Um, so like I said, it just depends on how many plans you choose.

Speaker speaker_2: Oh.

Speaker speaker_1: I can send you a copy of the benefit guide and it'll show you the plans that are offered, how much they cover for each service, excuse me, and then, um, how much they cost every week.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Okay. This, um-

Speaker speaker_2: Okay.

Speaker speaker_1: This guide is gonna come from info@benefitsinacard.com. It, um, it should go to your inbox. If you don't see it in your inbox, check your spam or junk folder, okay?

Speaker speaker_2: Okay.

Speaker speaker_1: Do you have any questions?

Speaker speaker_2: No.

Speaker speaker_1: All right. Thank you so much for calling. You have a great day.

Speaker speaker_2: You too. Bye.