

Transcript: Pearl

Rojas-4988153639387136-6381479651360768

Full Transcript

Good morning. Good morning, do you 000 benefits in a card? My name is Pearl 11, who am I speaking with? Hello, Pearl. This is Michael Conley. And how can I assist you? Well, I took down this number as I'm registered with a staffing company called ADECCO and they said that you might want to call this number just to make sure that you are not automatically enrolled into any benefits. So I just wanted to make sure that I could call this number and make sure that if I was enrolled, um, that we could take care of that. If I wasn't enrolled, to make sure that I can confirm that I don't want to enroll. All righty. And you said the staffing agency's name is ADECCO? Yep. Hmm. ADECCO. Okay, so I don't have a staffing agency with that name. Do you know if they would be going... they would go by something else, or if they changed names recently? Nope. A-D-E-C-C-O, ADECCO, located in Norwood, Ohio. No, I don't have a staffing agency with that name. Is there any information I could give you to see if I'm enrolled in any of your benefits? I would need the na- I would need the name of the staffing agency and that one you're giving me, um, isn't showing. I'm not, I'm not seeing it. Yeah. We don't have that name and I would use that, y- the name of the staffing agency and the last four of your social, but I do need the name of the agency. Um, and, and we don't have an ADECCO here, uh, that we work with. Well, I can get off the phone and I can call ADECCO first and see what I learn. Okay. Thanks.

Conversation Format

Speaker speaker_0: Good morning. Good morning, do you 000 benefits in a card? My name is Pearl 11, who am I speaking with?

Speaker speaker_1: Hello, Pearl. This is Michael Conley.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Well, I took down this number as I'm registered with a staffing company called ADECCO and they said that you might want to call this number just to make sure that you are not automatically enrolled into any benefits. So I just wanted to make sure that I could call this number and make sure that if I was enrolled, um, that we could take care of that. If I wasn't enrolled, to make sure that I can confirm that I don't want to enroll.

Speaker speaker_0: All righty. And you said the staffing agency's name is ADECCO?

Speaker speaker_1: Yep.

Speaker speaker_0: Hmm. ADECCO. Okay, so I don't have a staffing agency with that name. Do you know if they would be going... they would go by something else, or if they changed names recently?

Speaker speaker_1: Nope. A-D-E-C-C-O, ADECCO, located in Norwood, Ohio.

Speaker speaker_0: No, I don't have a staffing agency with that name.

Speaker speaker_1: Is there any information I could give you to see if I'm enrolled in any of your benefits?

Speaker speaker_0: I would need the na- I would need the name of the staffing agency and that one you're giving me, um, isn't showing. I'm not, I'm not seeing it. Yeah. We don't have that name and I would use that, y- the name of the staffing agency and the last four of your social, but I do need the name of the agency. Um, and, and we don't have an ADECCO here, uh, that we work with.

Speaker speaker_1: Well, I can get off the phone and I can call ADECCO first and see what I learn.

Speaker speaker_0: Okay.

Speaker speaker_1: Thanks.