

Transcript: Pearl

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Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does, who does the pleasure of speaking with? My name's David Leach and I have a couple questions about what I just signed up for. All right. So, today was supposedly the last day to sign up for additional benefits and I chose, um, employee plus spouse vision term and dental, and, uh, I was wondering if that's okay now? I mean, I, I wanted to not miss the deadline, so I wanted to double check, see if everything's coming because I still have not paid a, a, a bi-, a bill on it yet and it's pending. Okay. And what's the name of the staff agency you work for? Creative Circle. And the last four digits of your Social? 1935. Okay. And your name? Leach, L-E-A-C-H. David Leach. Okay. And if you can verify your address and date of birth. 1306 High Ridge Parkway, 0131, 1959. Okay. And what is the city and state? Uh, Westchester Hill and Valley, 60154. Okay. And I have your phone number as 708-308-2374. Correct. All righty. So you went in, you did your enrollment today. So we have you down for dental term life and vision for employee plus spouse. We have your spouse's information. So yep, everything looks good here. You just have to wait one to two weeks for that enrollment to process, so following Monday after the first deduction you'll become, you guys will become active. Then later that week you'll receive your, you'll receive your dental card in the mail with your vision, and then that term life is, will, the poli-, it will be under the policy with the dental. So if you need anything on the term life, just call that number on the dental card. Okay. Um, and then, give me one second. And I believe both plans... Oh, .

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does, who does the pleasure of speaking with?

Speaker speaker_1: My name's David Leach and I have a couple questions about what I just signed up for.

Speaker speaker_0: All right.

Speaker speaker_1: So, today was supposedly the last day to sign up for additional benefits and I chose, um, employee plus spouse vision term and dental, and, uh, I was wondering if that's okay now? I mean, I, I wanted to not miss the deadline, so I wanted to double check, see if everything's coming because I still have not paid a, a, a bi-, a bill on it yet and it's pending.

Speaker speaker_0: Okay. And what's the name of the staff agency you work for?

Speaker speaker_1: Creative Circle.

Speaker speaker_0: And the last four digits of your Social?

Speaker speaker_1: 1935.

Speaker speaker_0: Okay. And your name?

Speaker speaker_1: Leach, L-E-A-C-H. David Leach.

Speaker speaker_0: Okay. And if you can verify your address and date of birth.

Speaker speaker_1: 1306 High Ridge Parkway, 0131, 1959.

Speaker speaker_0: Okay. And what is the city and state?

Speaker speaker_1: Uh, Westchester Hill and Valley, 60154.

Speaker speaker_0: Okay. And I have your phone number as 708-308-2374.

Speaker speaker_1: Correct.

Speaker speaker_0: All righty. So you went in, you did your enrollment today. So we have you down for dental term life and vision for employee plus spouse. We have your spouse's information. So yep, everything looks good here. You just have to wait one to two weeks for that enrollment to process, so following Monday after the first deduction you'll become, you guys will become active. Then later that week you'll receive your, you'll receive your dental card in the mail with your vision, and then that term life is, will, the poli-, it will be under the policy with the dental. So if you need anything on the term life, just call that number on the dental card.

Speaker speaker_1: Okay.

Speaker speaker_0: Um, and then, give me one second. And I believe both plans...

Speaker speaker_1: Oh, .