

Transcript: Pearl

Rojas-4969031214874624-5313967755935744

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. Thank you for calling Benefits In A Card. My name is Pearl. Who do I have the pleasure of speaking with? Hey, Pearl. My name's Jeremy Bliss. And how can I assist you? I received a text message about opting in for benefits through Crown Staffing. Okay. And I wanted to opt out. I don't want to opt in for benefits. All righty. No worries. I can definitely assist you with that. What are the last four digits of your social? 2925. And you said Crown, right? Yes. Okay. And if you can confirm your address and date of birth. Address is 4436 Valor Road, and that's Columbus, Ohio 43214. Date of birth is 6/26/74. All righty. And I have your phone number as 614-440-0634. Yes. That's right. And I have your email address as jbliss@gmail.com. Uh, triple S, not Bliss. Yeah, yes. All righty. Okay. And you said you were opting out of benefits, correct? Correct. Yeah. Opting out. All righty. Well, now that you opted out, you will receive those text messages once a week for the first 30 days. Okay. Thank you. No problem. Thank you for calling. You have a great day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good morning. Thank you for calling Benefits In A Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_2: Hey, Pearl. My name's Jeremy Bliss.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: I received a text message about opting in for benefits through Crown Staffing.

Speaker speaker_1: Okay.

Speaker speaker_2: And I wanted to opt out. I don't want to opt in for benefits.

Speaker speaker_1: All righty. No worries. I can definitely assist you with that. What are the last four digits of your social?

Speaker speaker_2: 2925.

Speaker speaker_1: And you said Crown, right?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. And if you can confirm your address and date of birth.

Speaker speaker_2: Address is 4436 Valor Road, and that's Columbus, Ohio 43214. Date of birth is 6/26/74.

Speaker speaker_1: All righty. And I have your phone number as 614-440-0634.

Speaker speaker_2: Yes. That's right.

Speaker speaker_1: And I have your email address as jbliss@gmail.com.

Speaker speaker_2: Uh, triple S, not Bliss.

Speaker speaker_1: Yeah, yes. All righty.

Speaker speaker_2: Okay.

Speaker speaker_1: And you said you were opting out of benefits, correct?

Speaker speaker_2: Correct. Yeah. Opting out.

Speaker speaker_1: All righty. Well, now that you opted out, you will receive those text messages once a week for the first 30 days.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: No problem. Thank you for calling. You have a great day.

Speaker speaker_2: You too. Bye-bye.