

Transcript: Pearl

Rojas-4923251463864320-4806487056891904

Full Transcript

Hi, good afternoon. Thank you for calling Benefits and a Card. My name is Pearl. Who does will I be speaking with? Jasmine Robinson. And how can I assist you? Um, so I had a call... A consultation, a virtual urgent care consultation earlier, about 11:06. Um, and he said he would call in a antibiotic for me, and the pharmacy still doesn't have that. So I'm just trying to see, like, exactly where he called it in at and everything. Um, okay was that... And that was urgent care? Virtual. Yes. Okay, let me get you over to them, see if they can give you some more information, okay? Okay.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits and a Card. My name is Pearl. Who does will I be speaking with?

Speaker speaker_1: Jasmine Robinson.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, so I had a call... A consultation, a virtual urgent care consultation earlier, about 11:06. Um, and he said he would call in a antibiotic for me, and the pharmacy still doesn't have that. So I'm just trying to see, like, exactly where he called it in at and everything.

Speaker speaker_0: Um, okay was that... And that was urgent care?

Speaker speaker_1: Virtual. Yes.

Speaker speaker_0: Okay, let me get you over to them, see if they can give you some more information, okay?

Speaker speaker_1: Okay.