**Transcript: Pearl** 

Rojas-4921746711953408-5793996776456192

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hi, good morning. Thank you for calling Benefit in a Card. My name is Pearl ... speaking with? Uh, Nelda Sullivan. And how can I assist you? Uh, I think I dialed the wrong number, but I was needing to order my son's, uh, supplies through Alabama Rehab. Um, nope, yep, you got the wrong number. We do healthcare for staffing agencies. All right. Thank you. No problem. Have a good day.

## **Conversation Format**

Speaker speaker 0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, good morning. Thank you for calling Benefit in a Card. My name is Pearl ... speaking with?

Speaker speaker\_2: Uh, Nelda Sullivan.

Speaker speaker\_1: And how can I assist you?

Speaker speaker\_2: Uh, I think I dialed the wrong number, but I was needing to order my son's, uh, supplies through Alabama Rehab.

Speaker speaker\_1: Um, nope, yep, you got the wrong number. We do healthcare for staffing agencies.

Speaker speaker\_2: All right. Thank you.

Speaker speaker\_1: No problem. Have a good day.