

Transcript: Pearl

Rojas-4918840566923264-6052804744626176

Full Transcript

Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good afternoon. This call is for Mr. Ruffin. My name is Pro Calling from Benefits and a Card, calling on behalf of your staffing agency, Hospitality Staffing Solutions. We are processing healthcare enrollment forms, and on your form, you chose coverage for employee plus family, but we do not have any dependent information. So we're just calling to confirm whether that coverage is for you and your family or just yourself. At the moment, you'll be enrolled in employee-only coverage. You do have 30 days from the date of your first paycheck. To add your family back on, providing the information we need, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hi, good afternoon. This call is for Mr. Ruffin. My name is Pro Calling from Benefits and a Card, calling on behalf of your staffing agency, Hospitality Staffing Solutions. We are processing healthcare enrollment forms, and on your form, you chose coverage for employee plus family, but we do not have any dependent information. So we're just calling to confirm whether that coverage is for you and your family or just yourself. At the moment, you'll be enrolled in employee-only coverage. You do have 30 days from the date of your first paycheck. To add your family back on, providing the information we need, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.