

Transcript: Pearl

Rojas-4843874207711232-5250405512298496

Full Transcript

Hi, good afternoon. Thank you for calling Benefits and a Card. My name is Pearl. Who would I have the pleasure of speaking with? Uh, this is Kelsey Finley. How can I assist you? I would like to un-enroll into the Tell Rx. All righty. And what's the name of the staffing agency you work for? Serge. And the last four digits of your social? 5622. All righty. Read your name for me? Kelsey Finley. K-E-L-S-E-Y F-I-N-L-E-Y. All righty. And your address and date of birth? 060296, uh, 114 1st Place Southeast. Okay. Did you recently move or did you give a different address to the staffing agency? I recently moved. Okay. What was your previous address? Uh, 1506 10th Street, Tuskegee, Alabama. Okay. Can I have your phone number as 334-5... 758-3197? No, it's 334-728-9941. Okay. Can I have your email address as kelseynfinley14@gmail.com? Yes, ma'am. And you said you wanted to opt out of the benefits, correct? Yes, ma'am. All righty. Well, now that you opted out, is there anything I can assist you with? No, ma'am. Thank you so much for calling and have a great day. You do the same. Bye-bye.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits and a Card. My name is Pearl. Who would I have the pleasure of speaking with?

Speaker speaker_1: Uh, this is Kelsey Finley.

Speaker speaker_0: How can I assist you?

Speaker speaker_1: I would like to un-enroll into the Tell Rx.

Speaker speaker_0: All righty. And what's the name of the staffing agency you work for?

Speaker speaker_1: Serge.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 5622.

Speaker speaker_0: All righty. Read your name for me?

Speaker speaker_1: Kelsey Finley. K-E-L-S-E-Y F-I-N-L-E-Y.

Speaker speaker_0: All righty. And your address and date of birth?

Speaker speaker_1: 060296, uh, 114 1st Place Southeast.

Speaker speaker_0: Okay. Did you recently move or did you give a different address to the staffing agency?

Speaker speaker_1: I recently moved.

Speaker speaker_0: Okay. What was your previous address?

Speaker speaker_1: Uh, 1506 10th Street, Tuskegee, Alabama.

Speaker speaker_0: Okay. Can I have your phone number as 334-5... 758-3197?

Speaker speaker_1: No, it's 334-728-9941.

Speaker speaker_0: Okay. Can I have your email address as kelseynfinley14@gmail.com?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And you said you wanted to opt out of the benefits, correct?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All righty. Well, now that you opted out, is there anything I can assist you with?

Speaker speaker_1: No, ma'am.

Speaker speaker_0: Thank you so much for calling and have a great day.

Speaker speaker_1: You do the same.

Speaker speaker_0: Bye-bye.