

Transcript: Pearl

Rojas-4828114540740608-5299202928328704

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Joshua Nelson. How can I assist you, Mr. Nelson? I would like to opt out of Benefits in a Card. Okay. What's the name of the staff agency you work for? Serge. And the last four digits of your Social? 7342. All righty. And give me one moment. And if you can verify your address and date of birth, please. Uh, 76 Western Avenue, 9485. And what is the city and state? Norwalk, Ohio, 43055. Can I have your phone number at 899-1034? Yes. Can I have your email address as joshuadalesnelson85@gmail.com? Yep. Right. And you said you wanted to opt out of benefits today, correct? Yes. All righty. Um, looks like you've already opted out for this offering, so you're good to go. All righty. Is there anything else I can assist with? Uh, no. Thank you. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: Joshua Nelson.

Speaker speaker_0: How can I assist you, Mr. Nelson?

Speaker speaker_1: I would like to opt out of Benefits in a Card.

Speaker speaker_0: Okay. What's the name of the staff agency you work for?

Speaker speaker_1: Serge.

Speaker speaker_0: And the last four digits of your Social?

Speaker speaker_1: 7342.

Speaker speaker_0: All righty. And give me one moment. And if you can verify your address and date of birth, please.

Speaker speaker_1: Uh, 76 Western Avenue, 9485.

Speaker speaker_0: And what is the city and state?

Speaker speaker_1: Norwalk, Ohio, 43055.

Speaker speaker_0: Can I have your phone number at 899-1034?

Speaker speaker_1: Yes.

Speaker speaker_0: Can I have your email address as joshuadalesnelson85@gmail.com?

Speaker speaker_1: Yep.

Speaker speaker_0: Right. And you said you wanted to opt out of benefits today, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. Um, looks like you've already opted out for this offering, so you're good to go.

Speaker speaker_1: All righty.

Speaker speaker_0: Is there anything else I can assist with?

Speaker speaker_1: Uh, no. Thank you.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.