

Transcript: Pearl

Rojas-4810197004238848-5446180376723456

Full Transcript

Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl Who-That-I-Suppose-You're-Still-Sticking-With. Jessica. And how can I assist you? Yes, I'm calling from Heat Mountain, Houston. Um, I was calling to see if I can get eligibility and benefits on a patient, um, for a CPT code for hospital outpatient, and I would need to know pre-op as required please. Okay. What's the name of the number? Ashley Dower, D-O-W-E-R. Dower, D-O-W-E-R. Okay. Date of birth? Um, January 21st, 1989. Okay, bear with me one moment. Let me get you over to the insurance carrier.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl Who-That-I-Suppose-You're-Still-Sticking-With.

Speaker speaker_1: Jessica.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Yes, I'm calling from Heat Mountain, Houston. Um, I was calling to see if I can get eligibility and benefits on a patient, um, for a CPT code for hospital outpatient, and I would need to know pre-op as required please.

Speaker speaker_0: Okay. What's the name of the number?

Speaker speaker_1: Ashley Dower, D-O-W-E-R.

Speaker speaker_0: Dower, D-O-W-E-R. Okay. Date of birth?

Speaker speaker_1: Um, January 21st, 1989.

Speaker speaker_0: Okay, bear with me one moment. Let me get you over to the insurance carrier.