

Transcript: Pearl

Rojas-4782162398330880-6265436568207360

Full Transcript

Hi, good morning. Thank you for calling Benefits and a Card. My name is Pearl, who do I have the pleasure of speaking with? This is Tracy Lane. I just called about getting a copy of my insurance card. It hasn't come through yet. I was trying to see if it had done got sent? Oh, give me one moment. I'm actually the one that took that call. Okay. It looks like, it looks like it got stuck here on the, in the outbox. Give me one moment. Okay. Sure, 777-7777. One moment. That's probably better. Okay. Okay, I'm just going to resend it to you. It's gonna come from- Oh, oh, okay. ... pearl dot... No, no, this is... Actually, let me get that too. That's called something. In fact, that's our contact number. Let's see. Yeah, it'll come from pearl.robot@benefitsandcard.com. Will be. Okay, I'm looking now to see. I was trying to make sure I got what you were on the phone. Oh, that's good. I mean... Probably for office, but yeah. Okay, there it is. All right, I got it. Thank you. No problem. Thank you for calling, have a good day. Yes, thanks.

Conversation Format

Speaker speaker_0: Hi, good morning. Thank you for calling Benefits and a Card. My name is Pearl, who do I have the pleasure of speaking with?

Speaker speaker_1: This is Tracy Lane. I just called about getting a copy of my insurance card. It hasn't come through yet. I was trying to see if it had done got sent?

Speaker speaker_0: Oh, give me one moment. I'm actually the one that took that call.

Speaker speaker_1: Okay.

Speaker speaker_0: It looks like, it looks like it got stuck here on the, in the outbox. Give me one moment.

Speaker speaker_1: Okay.

Speaker speaker_0: Sure, 777-7777. One moment.

Speaker speaker_2: That's probably better. Okay.

Speaker speaker_0: Okay, I'm just going to resend it to you. It's gonna come from-

Speaker speaker_2: Oh, oh, okay.

Speaker speaker_0: ... pearl dot...

Speaker speaker_2: No, no, this is...

Speaker speaker_0: Actually, let me get that too.

Speaker speaker_2: That's called something. In fact, that's our contact number.

Speaker speaker_1: Let's see.

Speaker speaker_0: Yeah, it'll come from pearl.robot@benefitsandcard.com. Will be.

Speaker speaker_1: Okay, I'm looking now to see. I was trying to make sure I got what you were on the phone.

Speaker speaker_0: Oh, that's good.

Speaker speaker_1: I mean...

Speaker speaker_2: Probably for office, but yeah.

Speaker speaker_1: Okay, there it is. All right, I got it. Thank you.

Speaker speaker_0: No problem. Thank you for calling, have a good day.

Speaker speaker_1: Yes, thanks.