

Transcript: Pearl

Rojas-4771842728050688-6055752334229504

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, with Mr. Washington, please? Uh, yes. Hi, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staff agency, BGSS. No. Uh, you do speak, uh, Spanish? . Yes. . Yeah. . Yeah. . No.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, with Mr. Washington, please?

Speaker speaker_2: Uh, yes.

Speaker speaker_1: Hi, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staff agency, BGSS.

Speaker speaker_2: No. Uh, you do speak, uh, Spanish?

Speaker speaker_1: .

Speaker speaker_2: Yes.

Speaker speaker_1: .

Speaker speaker_2: Yeah.

Speaker speaker_1: .

Speaker speaker_2: Yeah.

Speaker speaker_1: .

Speaker speaker_2: No.