

## Transcript: Pearl

**Rojas-4771441661886464-5353446103498752**

### Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Cart. My name is Pearl. Who do I have the pleasure of speaking with? Hello. My name is Jeremy Dunwood. Uh, I'm a recent hire with, uh, APC, uh, working at Pinewoods and I wanted to get some information about the health and dental insurance. Of course. What are the last 42 of your social? Uh, 4271. And your address and date of birth? Uh, 7-15-1985. Did you say address? Yes, sir. Uh, 884, uh, Delderland Drive, Hampton, Georgia 30... I'd have to look up the ZIP code. No worries. Um, I have your phone number as 943-226-9676. That is correct. I have your email address as your first name, the @gmail.com? Yes. Yes, ma'am. All righty. So, you are eligible to enroll. Um, if you'd like, I can send you a copy of the benefit guide. It will show you the plans that are offered, what they cover and how much they cost a week. Oh, yes. That would be perfect. Uh, could you send that to my email address on file? Of course. It's going to come from info@benefitsinacard.com. It should go to your inbox. If you don't see it in your inbox, try the spam or junk folder. Okay. Sounds great. Thank you so much. No problem. And you have until the- you have 30 days from the 28th of March to enroll. Okay. Uh, thank you for reminding me. No problem. Thank you so much for calling. You have a great day. Same to you. Bye-bye. Bye-bye. And so-

### Conversation Format

Speaker speaker\_0: Hi, good afternoon. Thank you for calling Benefits in a Cart. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker\_1: Hello. My name is Jeremy Dunwood. Uh, I'm a recent hire with, uh, APC, uh, working at Pinewoods and I wanted to get some information about the health and dental insurance.

Speaker speaker\_0: Of course. What are the last 42 of your social?

Speaker speaker\_1: Uh, 4271.

Speaker speaker\_0: And your address and date of birth?

Speaker speaker\_1: Uh, 7-15-1985. Did you say address?

Speaker speaker\_0: Yes, sir.

Speaker speaker\_1: Uh, 884, uh, Delderland Drive, Hampton, Georgia 30... I'd have to look up the ZIP code.

Speaker speaker\_0: No worries. Um, I have your phone number as 943-226-9676.

Speaker speaker\_1: That is correct.

Speaker speaker\_0: I have your email address as your first name, the @gmail.com?

Speaker speaker\_1: Yes. Yes, ma'am.

Speaker speaker\_0: All righty. So, you are eligible to enroll. Um, if you'd like, I can send you a copy of the benefit guide. It will show you the plans that are offered, what they cover and how much they cost a week.

Speaker speaker\_1: Oh, yes. That would be perfect. Uh, could you send that to my email address on file?

Speaker speaker\_0: Of course. It's going to come from info@benefitsinacard.com. It should go to your inbox. If you don't see it in your inbox, try the spam or junk folder.

Speaker speaker\_1: Okay. Sounds great. Thank you so much.

Speaker speaker\_0: No problem. And you have until the- you have 30 days from the 28th of March to enroll.

Speaker speaker\_1: Okay. Uh, thank you for reminding me.

Speaker speaker\_0: No problem. Thank you so much for calling. You have a great day.

Speaker speaker\_1: Same to you. Bye-bye.

Speaker speaker\_0: Bye-bye.

Speaker speaker\_2: And so-