

Transcript: Pearl

Rojas-4711468328501248-6079075170336768

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. Thank you for calling Benefits in a Card. My name is Pearl Who do I have the pleasure of speaking with? Cayman Banks. And how can I assist you, Mr. Banks? Uh, yeah. I got a text message from you guys about, uh, MEC Tel Rx. Um, it was just telling me to call to enroll. Okay. W- what is the name of the staffing agency that you work for? Integrity. All righty. And the last four digits of your social? 1165. All righty. Give me one moment. And if you can confirm your address and date of birth for me. Yes. It's, uh, 3742 West 15th Avenue. And w- what was that else that you needed? Um, what is the city and state there? Uh, Gary, Indiana. Okay. And your date of birth. April 20th, 1994. Okay. And I have your phone number as 219-629-2012? Yes. All righty. And I have your email address as your first name, your last name, 0420@gmail.com? Yes, ma'am. All righty. And are you wanting to enroll in that plan or did you want to enroll in something else? Uh... Okay. Could you run by me real quick what- what the MEC program is? So the MEC Tel Rx plan is a preventative health plan that, um, offers telehealth services and FreeRx built in. So you're not able to go into the doctor's office, but you are able to see a doctor via web. Mm-hmm. Um, and then if you were actually... Sorry about that. If you're actually to go into the doctor, it would be, like, for your annual physical, some STD screenings, some cancer screenings, um, blood pressure, diabetes, those kinds of screenings. Mm-hmm. And then it has FreeRx built in as well, which, if your medication is on the list of covered medications for FreeRx, then it's covered at 100%. And if not, they often offer a discount. Okay. So, uh... All right. Yeah. I want to opt in. Okay. You want to go ahead and- and get that plan? Yeah. So that plan is 17.96 a week. It takes... It does take one to two weeks for the staffing agency to start making those deductions. Once they do, the following Monday you become active, and then later that week you'll receive your card in the mail. Okay. Um, do you have any questions? No. All righty. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good morning. Thank you for calling Benefits in a Card. My name is Pearl Who do I have the pleasure of speaking with?

Speaker speaker_2: Cayman Banks.

Speaker speaker_1: And how can I assist you, Mr. Banks?

Speaker speaker_2: Uh, yeah. I got a text message from you guys about, uh, MEC Tel Rx. Um, it was just telling me to call to enroll.

Speaker speaker_1: Okay. W- what is the name of the staffing agency that you work for?

Speaker speaker_2: Integrity.

Speaker speaker_1: All righty. And the last four digits of your social?

Speaker speaker_2: 1165.

Speaker speaker_1: All righty. Give me one moment. And if you can confirm your address and date of birth for me.

Speaker speaker_2: Yes. It's, uh, 3742 West 15th Avenue. And w- what was that else that you needed?

Speaker speaker_1: Um, what is the city and state there?

Speaker speaker_2: Uh, Gary, Indiana.

Speaker speaker_1: Okay. And your date of birth.

Speaker speaker_2: April 20th, 1994.

Speaker speaker_1: Okay. And I have your phone number as 219-629-2012?

Speaker speaker_2: Yes.

Speaker speaker_1: All righty. And I have your email address as your first name, your last name, 0420@gmail.com?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: All righty. And are you wanting to enroll in that plan or did you want to enroll in something else?

Speaker speaker_2: Uh... Okay. Could you run by me real quick what- what the MEC program is?

Speaker speaker_1: So the MEC Tel Rx plan is a preventative health plan that, um, offers telehealth services and FreeRx built in. So you're not able to go into the doctor's office, but you are able to see a doctor via web.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Um, and then if you were actually... Sorry about that. If you're actually to go into the doctor, it would be, like, for your annual physical, some STD screenings, some cancer screenings, um, blood pressure, diabetes, those kinds of screenings.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: And then it has FreeRx built in as well, which, if your medication is on the list of covered medications for FreeRx, then it's covered at 100%. And if not, they often offer a

discount.

Speaker speaker_2: Okay. So, uh... All right. Yeah. I want to opt in.

Speaker speaker_1: Okay. You want to go ahead and- and get that plan?

Speaker speaker_2: Yeah.

Speaker speaker_1: So that plan is 17.96 a week. It takes... It does take one to two weeks for the staffing agency to start making those deductions. Once they do, the following Monday you become active, and then later that week you'll receive your card in the mail.

Speaker speaker_2: Okay.

Speaker speaker_1: Um, do you have any questions?

Speaker speaker_2: No.

Speaker speaker_1: All righty. Thank you so much for calling. You have a great day.

Speaker speaker_2: You too.