

Transcript: Pearl

Rojas-4706672443965440-6666039074537472

Full Transcript

Good morning. Thank you for calling Benefits in the Card. My name is Pearl. Who else was you speaking with? Robin O- Robin Oakley. And how can I assist you? I was calling to see, uh, what does my dental, uh, plan covers? Okay. What's the name of the staff agency you work for? ATC. ATC? Mm-hmm. Around the Clock. All righty. Let's see here. Okay. Give me one moment. Okay. So the dental covers preventative visits at 100%, which is your basic cleaning and checkups once per six months. Billings, non-surgical extractions, and x-rays are covered at 80% after you pay the \$50 deductible, and things like crowns and braces are not covered. This plan pays the maximum of \$500 a year. Okay. So it doesn't cover dentures? No, ma'am. Okay. Oh, okay. Thank you so much. Not a problem. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Good morning. Thank you for calling Benefits in the Card. My name is Pearl. Who else was you speaking with?

Speaker speaker_1: Robin O- Robin Oakley.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: I was calling to see, uh, what does my dental, uh, plan covers?

Speaker speaker_0: Okay. What's the name of the staff agency you work for?

Speaker speaker_1: ATC.

Speaker speaker_0: ATC?

Speaker speaker_1: Mm-hmm. Around the Clock.

Speaker speaker_0: All righty. Let's see here. Okay. Give me one moment. Okay. So the dental covers preventative visits at 100%, which is your basic cleaning and checkups once per six months. Billings, non-surgical extractions, and x-rays are covered at 80% after you pay the \$50 deductible, and things like crowns and braces are not covered. This plan pays the maximum of \$500 a year.

Speaker speaker_1: Okay. So it doesn't cover dentures?

Speaker speaker_0: No, ma'am.

Speaker speaker_1: Okay. Oh, okay. Thank you so much.

Speaker speaker_0: Not a problem. Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.