

Transcript: Pearl

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Full Transcript

Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Uh, my name is Russell Lee Ditter III. I just got, uh, your card in the mail. I'm working with a temp service here in Ohio and I don't need y'all's medical benefits. I already have my own. Okay, and what's the name of the company you work for? Serge. And the last four digits of your social? S-U-R-G. 3499. Okay. If you can confirm your address and date of birth. Address is 832 Gamber Avenue, Cambridge, Ohio, 43725, and my date of birth is 10/09/79. All righty. And I have your phone number at 754-705-0622. It's actually 740. That was my fault. When I moved up here, I used my cousin's phone number, and the area code's wrong. The phone number's right, but the area code's wrong. All righty. No worries. And I have your, uh, email address as d7572252@gmail.com. Yes, ma'am. All right. And you said you wanted to cancel, correct? Yes. All righty. So cancellations take one to two weeks to process, so it's possible you see one or two more deductions, but at most, it'd be two. All right. I appreciate it. Thank you very much. No problem. Thank you so much for calling. You have a great day. You as well.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: Uh, my name is Russell Lee Ditter III. I just got, uh, your card in the mail. I'm working with a temp service here in Ohio and I don't need y'all's medical benefits. I already have my own.

Speaker speaker_0: Okay, and what's the name of the company you work for?

Speaker speaker_1: Serge.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: S-U-R-G. 3499.

Speaker speaker_0: Okay. If you can confirm your address and date of birth.

Speaker speaker_1: Address is 832 Gamber Avenue, Cambridge, Ohio, 43725, and my date of birth is 10/09/79.

Speaker speaker_0: All righty. And I have your phone number at 754-705-0622.

Speaker speaker_1: It's actually 740. That was my fault. When I moved up here, I used my cousin's phone number, and the area code's wrong. The phone number's right, but the area code's wrong.

Speaker speaker_0: All righty. No worries. And I have your, uh, email address as d7572252@gmail.com.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All right. And you said you wanted to cancel, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. So cancellations take one to two weeks to process, so it's possible you see one or two more deductions, but at most, it'd be two.

Speaker speaker_1: All right. I appreciate it. Thank you very much.

Speaker speaker_0: No problem. Thank you so much for calling. You have a great day.

Speaker speaker_1: You as well.