

Transcript: Pearl

Rojas-4701804234752000-5376124929916928

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good morning, thank you for calling Benefits and a Card. My name is Pearl. Who did I have the pleasure of speaking with? Uh, Devonte Hampton. And how can I assist you, Mr. Hampton? Uh, I was trying to opt out of the insurance. Okay. What's the name of the staffing agency you work for? Search. And the last four digits of your Social? 8803. All righty. If you could just verify your address and date of birth. Uh, 1 County Road... Uh, damn, I can't remember the address. 1 County Road 7150 Boone, Mississippi. And, uh, my date of birth is 03/14/'94. All righty. And I have your phone number as, uh, 662-7... Oh, okay. It's incomplete. 662-372-5311? 11. Yes, ma'am. Okay. And I have your email address as hamptonboy9421@gmail.com? Uh-huh. And you said you wanted to decline benefits today, correct? Yes. All righty. I went and got you opted out. Is there anything else I can assist you with? No. Thank you. Okay. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Hi, good morning, thank you for calling Benefits and a Card. My name is Pearl. Who did I have the pleasure of speaking with?

Speaker speaker_1: Uh, Devonte Hampton.

Speaker speaker_0: And how can I assist you, Mr. Hampton?

Speaker speaker_1: Uh, I was trying to opt out of the insurance.

Speaker speaker_0: Okay. What's the name of the staffing agency you work for?

Speaker speaker_1: Search.

Speaker speaker_0: And the last four digits of your Social?

Speaker speaker_1: 8803.

Speaker speaker_0: All righty. If you could just verify your address and date of birth.

Speaker speaker_1: Uh, 1 County Road... Uh, damn, I can't remember the address. 1 County Road 7150 Boone, Mississippi. And, uh, my date of birth is 03/14/'94.

Speaker speaker_0: All righty. And I have your phone number as, uh, 662-7... Oh, okay. It's incomplete. 662-372-5311?

Speaker speaker_1: 11. Yes, ma'am.

Speaker speaker_0: Okay. And I have your email address as hamptonboy9421@gmail.com?

Speaker speaker_1: Uh-huh.

Speaker speaker_0: And you said you wanted to decline benefits today, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. I went and got you opted out. Is there anything else I can assist you with?

Speaker speaker_1: No. Thank you.

Speaker speaker_0: Okay. Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.