

Transcript: Pearl

Rojas-4677133665878016-6308972532908032

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who the hell was I just speaking with? My name is Carolyn Lee. And how can I assist you? I want to decline the coverage, the health insurance. Okay. And what is the last... What is the name of the staffing agency you work for? American Staff Corp. And the last four digits of your social? 2730. And how long have you been working with them? Uh, I just applied today. Okay, so they haven't sent us all of your information, um, so we do have to create you an account, but I will need your full social name, address, date of birth, phone number, all that information, or we can wait until they send you your information. They do give you 30 days from your first paycheck to decline. Choose however you prefer. Okay. Can I call you later this week? Yeah. Of course. We're here from 8:00 A.M. to 8:00 P.M. Eastern Standard Time, Monday to Friday. All right. Thank you so much. No problem. Have a great day. You too. Bye.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who the hell was I just speaking with?

Speaker speaker_1: My name is Carolyn Lee.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: I want to decline the coverage, the health insurance.

Speaker speaker_0: Okay. And what is the last... What is the name of the staffing agency you work for?

Speaker speaker_1: American Staff Corp.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 2730.

Speaker speaker_0: And how long have you been working with them?

Speaker speaker_1: Uh, I just applied today.

Speaker speaker_0: Okay, so they haven't sent us all of your information, um, so we do have to create you an account, but I will need your full social name, address, date of birth, phone number, all that information, or we can wait until they send you your information. They

do give you 30 days from your first paycheck to decline. Choose however you prefer.

Speaker speaker_1: Okay. Can I call you later this week?

Speaker speaker_0: Yeah. Of course. We're here from 8:00 A.M. to 8:00 P.M. Eastern Standard Time, Monday to Friday.

Speaker speaker_1: All right. Thank you so much.

Speaker speaker_0: No problem. Have a great day.

Speaker speaker_1: You too.

Speaker speaker_0: Bye.