

Transcript: Pearl

Rojas-4660895320031232-4783604280508416

Full Transcript

... has been forwarded to an automated voice message system. The number you have dialed, 919-252-2124 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hi, good afternoon. This call is from Ms. Duarte. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff, and you need to see Megaforce Staffing. We are processing healthcare enrollment forms, and on your form, you chose coverage for employee plus spouse, but we did not receive your spouse's information. So we're just calling to re- to know if it was for you and your spouse or for just yourself. At the moment, your coverage will be placed to employee only. You do have 30 days from the date of your first paycheck, excuse me, to add your spouse back on providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and anyone you do speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: ... has been forwarded to an automated voice message system. The number you have dialed, 919-252-2124 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_1: Hi, good afternoon. This call is from Ms. Duarte. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff, and you need to see Megaforce Staffing. We are processing healthcare enrollment forms, and on your form, you chose coverage for employee plus spouse, but we did not receive your spouse's information. So we're just calling to re- to know if it was for you and your spouse or for just yourself. At the moment, your coverage will be placed to employee only. You do have 30 days from the date of your first paycheck, excuse me, to add your spouse back on providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and anyone you do speak to will be able to help you with this enrollment process. Thank you and have a great day.