

Transcript: Pearl

Rojas-4659693398310912-5559242522411008

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits In a Card. My name is Pearl. Who do I have the pleasure of speaking with? Uh, Melissa Perkins. And how can I assist you? I work for Partners out of Chattanooga, Tennessee. And I got a text message saying that I needed to apply for my benefits before 90 days or something like that from my paycheck. So Partners Personnel offers healthcare benefits to their employees: medical, dental, vision, short-term disability, critical illness, things like that. The price depends on who you... The price depends on how many plans you choose and who you choose to cover, and it's something that's deducted from your check every week. They give you 30 days from the date of your first paycheck to enroll. Um, other than that, you'd have to wait until company open enrollment. How do I make sure that, uh, I don't... I don't sign up for anything? Because I don't have any children and my husband has me covered under his insurance already. Okay. Partners Personnel doesn't have automatic enrollment, so if you don't want the coverage you simply just don't enroll. Um, and you'll receive those reminder text messages once a week for the first 30 days. Oh, okay. So I just have to put up with the, the texts then? Yes, ma'am. I'm sorry about that. That's fine. I just wanted to make sure I wasn't auto-enrolled. Yes, ma'am. Partners does not have that, that option, or that program. Okay. Thank you. No problem. Have a great day. You too.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits In a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: Uh, Melissa Perkins.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: I work for Partners out of Chattanooga, Tennessee. And I got a text message saying that I needed to apply for my benefits before 90 days or something like that from my paycheck.

Speaker speaker_0: So Partners Personnel offers healthcare benefits to their employees: medical, dental, vision, short-term disability, critical illness, things like that. The price depends on who you... The price depends on how many plans you choose and who you choose to cover, and it's something that's deducted from your check every week. They give you 30 days from the date of your first paycheck to enroll. Um, other than that, you'd have to wait until company open enrollment.

Speaker speaker_1: How do I make sure that, uh, I don't... I don't sign up for anything? Because I don't have any children and my husband has me covered under his insurance already.

Speaker speaker_0: Okay. Partners Personnel doesn't have automatic enrollment, so if you don't want the coverage you simply just don't enroll. Um, and you'll receive those reminder text messages once a week for the first 30 days.

Speaker speaker_1: Oh, okay. So I just have to put up with the, the texts then?

Speaker speaker_0: Yes, ma'am. I'm sorry about that.

Speaker speaker_1: That's fine. I just wanted to make sure I wasn't auto-enrolled.

Speaker speaker_0: Yes, ma'am. Partners does not have that, that option, or that program.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: No problem. Have a great day.

Speaker speaker_1: You too.