

Transcript: Pearl

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Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who does ...? Oh, hi Pearl, uh, my first name's Nicole. How can I assist you? Um, I was calling, ma'am, um, I am going to be a potential candidate, um, for clinical staffing resources and I was given from my recruiter this contact number just to have an idea of what, um, payer would be offered through your medical benefits? I'm sorry, what payer would be offered? Yes, which medical, um, payer that you use like Humana, United? Okay. So through medical it would be actually American Public Life. American Public Life. Okay. I've never heard of them. Is that a, um, high deductible plan? So these are limited benefit plans, um, let me take a look. The 7 EGGs that you're going through offers two plans. Um, the VIP Classic ha- doesn't have copays or deductibles, but they only cover each service up to a set dollar amount. And then the other sum that's offered is called the MEC Enhanced. This plan does have copays, um, and once you pay the copay your remainder of the bill is covered by the insurance carrier. Okay. And, um, can you tell me that name again for the insurance? American Public Life. American Public Life. Okay. And, uh, so I live in Florida, um, Tampa, Florida, and, um, do you know offhand from just kind of your experience, um, if the, like, kind of, the staff that gets hired if that's an insurance that, like, y- able to utilize? I just, I've never heard of it before, um, from other commercial insurance plans. Um, I'm not sure because we, we deal with a bunch of, like, various different states, and we're currently not, we're, we're actually not in, um, Florida either. I'm not sure how, how good it would be out there or if, if it's something that you, you would, um, like. Okay. Uh, let me see. And then for, for dental, um, whom do you use for dental and for vision? Dental is actually through American Public Life as well, and then vision is through MetLife. Vision is through MetLife. Okay. Okay. Um, um, would you be able to send over, ma'am, this, this information that you were kind of going over with me via email? Yeah, I can send you a copy of the benefit guide. It'll show you all the plans that are offered, what they cover, the price, all that good stuff. Wonderful. Thank you. No problem. What is your email address? Um, it's Cole, C-O-L-E, nurse32@outlook.com. And you said Cole nurse, like N-U-R-S-E? Yes. Right. This is Inka from info@benefitsandcard.com. It should go to your inbox. If you don't see it in your inbox, check that spam or junk folder. Okay. Wonderful. I appreciate it. Thank you so much for your time. No problem. Thank you so much for calling in again. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl, who does ...?

Speaker speaker_1: Oh, hi Pearl, uh, my first name's Nicole.

Speaker speaker_0: How can I assist you?

Speaker speaker_1: Um, I was calling, ma'am, um, I am going to be a potential candidate, um, for clinical staffing resources and I was given from my recruiter this contact number just to have an idea of what, um, payer would be offered through your medical benefits?

Speaker speaker_0: I'm sorry, what payer would be offered?

Speaker speaker_1: Yes, which medical, um, payer that you use like Humana, United?

Speaker speaker_0: Okay. So through medical it would be actually American Public Life.

Speaker speaker_1: American Public Life. Okay. I've never heard of them. Is that a, um, high deductible plan?

Speaker speaker_0: So these are limited benefit plans, um, let me take a look. The 7 EGGs that you're going through offers two plans. Um, the VIP Classic ha- doesn't have copays or deductibles, but they only cover each service up to a set dollar amount. And then the other sum that's offered is called the MEC Enhanced. This plan does have copays, um, and once you pay the copay your remainder of the bill is covered by the insurance carrier.

Speaker speaker_1: Okay. And, um, can you tell me that name again for the insurance?

Speaker speaker_0: American Public Life.

Speaker speaker_1: American Public Life. Okay. And, uh, so I live in Florida, um, Tampa, Florida, and, um, do you know offhand from just kind of your experience, um, if the, like, kind of, the staff that gets hired if that's an insurance that, like, y- able to utilize? I just, I've never heard of it before, um, from other commercial insurance plans.

Speaker speaker_0: Um, I'm not sure because we, we deal with a bunch of, like, various different states, and we're currently not, we're, we're actually not in, um, Florida either. I'm not sure how, how good it would be out there or if, if it's something that you, you would, um, like.

Speaker speaker_1: Okay. Uh, let me see. And then for, for dental, um, whom do you use for dental and for vision?

Speaker speaker_0: Dental is actually through American Public Life as well, and then vision is through MetLife.

Speaker speaker_1: Vision is through MetLife. Okay. Okay. Um, um, would you be able to send over, ma'am, this, this information that you were kind of going over with me via email?

Speaker speaker_0: Yeah, I can send you a copy of the benefit guide. It'll show you all the plans that are offered, what they cover, the price, all that good stuff.

Speaker speaker_1: Wonderful. Thank you.

Speaker speaker_0: No problem. What is your email address?

Speaker speaker_1: Um, it's Cole, C-O-L-E, nurse32@outlook.com.

Speaker speaker_0: And you said Cole nurse, like N-U-R-S-E?

Speaker speaker_1: Yes.

Speaker speaker_0: Right. This is Inka from info@benefitsandcard.com. It should go to your inbox. If you don't see it in your inbox, check that spam or junk folder.

Speaker speaker_1: Okay. Wonderful. I appreciate it. Thank you so much for your time.

Speaker speaker_0: No problem. Thank you so much for calling in again.

Speaker speaker_1: You too. Bye-bye.