

Transcript: Pearl

Rojas-4552603934703616-5441079660036096

Full Transcript

Good morning. Thank you for calling Medicare 10 o'clock. My name is forel, who does it... What is your speaking on? DeVonne Freeman. How can I assist you? I needed to opt out of the, uh, coverage that I was automatically opted into. Okay. And what's the name of the staffing agency you work for? Wagner Staffing. And the last four digits of your social? 2392. Okay. If you can verify your address and date of birth. Uh, it is 406 Thornhill Court, Hampton, Georgia 30228. Um, date of birth, September 13th, 1987. Okay. Now your phone number is 404-903-1344. Correct. All right. And you said you wanted to cancel that, that coverage? Yeah. Cancel all of that. I just... I got my pay stub today and I see how much of that is taken out. I don't, I don't want to do any of that. Okay. So cancellations do take one to two weeks to process. Um, so you may see one more deduction, at most you'd see two. Okay. You have any questions? Uh, no. Thank you so much for calling. You have a great day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Good morning. Thank you for calling Medicare 10 o'clock. My name is forel, who does it... What is your speaking on?

Speaker speaker_1: DeVonne Freeman.

Speaker speaker_0: How can I assist you?

Speaker speaker_1: I needed to opt out of the, uh, coverage that I was automatically opted into.

Speaker speaker_0: Okay. And what's the name of the staffing agency you work for?

Speaker speaker_1: Wagner Staffing.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 2392.

Speaker speaker_0: Okay. If you can verify your address and date of birth.

Speaker speaker_1: Uh, it is 406 Thornhill Court, Hampton, Georgia 30228. Um, date of birth, September 13th, 1987.

Speaker speaker_0: Okay. Now your phone number is 404-903-1344.

Speaker speaker_1: Correct.

Speaker speaker_0: All right. And you said you wanted to cancel that, that coverage?

Speaker speaker_1: Yeah. Cancel all of that. I just... I got my pay stub today and I see how much of that is taken out. I don't, I don't want to do any of that.

Speaker speaker_0: Okay. So cancellations do take one to two weeks to process. Um, so you may see one more deduction, at most you'd see two.

Speaker speaker_1: Okay.

Speaker speaker_0: You have any questions?

Speaker speaker_1: Uh, no.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.

Speaker speaker_0: Bye-bye.