

Transcript: Pamela

Blanc-6739174344015872-6369859467919360

Full Transcript

Thank you for calling Benefits in a Card. This is where I- Hello? ... help you. Yes. I was calling to decline the insurance coverage. I was given this number to call. Sure. Um, may I have the last four digits of the Social and the staffing agency you work for? The staffing agency is Temp Staff. Last four digits of my Social is 0912. And what was the name of the staffing agency, ma'am? Temp Staff. Temp Staff, all right. May I have the- Mm-hmm. Oh, okay. Your first and last name, Mary? Mary Diamond. All right. Miss Diamond, for security reasons, just to make sure we are in the correct file, can we please verify your complete address and date of birth? Yes. It's 3800 Yarbrough Street, Apartment 223, Jackson, Mississippi 39204. All right. Thank you for that information. We have a telephone number of 560-14731315. One five? Mm-hmm. All right, I'm gonna go ahead and decline the enrollment. Is there anything else I could do for you? That would be all. And what you say the name of the company I'm talking to now? Benefits in a Card. Benefit? In a Card. Benefit? In a Card. In a car? Yes, ma'am. Spell that. Okay. Spell that for me 'cause I'm not understanding the last words you said. Card as in C-A-R-D, card. Mm-hmm. So the whole- Okay. ... name of the company is Benefits N-A Art. N-A Card. Okay. Got you. All right. All right. I like it. Thank you. Thank you so much. All right, bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is where I-

Speaker speaker_1: Hello?

Speaker speaker_0: ... help you.

Speaker speaker_1: Yes. I was calling to decline the insurance coverage. I was given this number to call.

Speaker speaker_0: Sure. Um, may I have the last four digits of the Social and the staffing agency you work for?

Speaker speaker_1: The staffing agency is Temp Staff. Last four digits of my Social is 0912.

Speaker speaker_0: And what was the name of the staffing agency, ma'am?

Speaker speaker_1: Temp Staff.

Speaker speaker_0: Temp Staff, all right. May I have the-

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Oh, okay. Your first and last name, Mary?

Speaker speaker_1: Mary Diamond.

Speaker speaker_0: All right. Miss Diamond, for security reasons, just to make sure we are in the correct file, can we please verify your complete address and date of birth?

Speaker speaker_1: Yes. It's 3800 Yarbrough Street, Apartment 223, Jackson, Mississippi 39204.

Speaker speaker_0: All right. Thank you for that information. We have a telephone number of 560-14731315.

Speaker speaker_1: One five? Mm-hmm.

Speaker speaker_0: All right, I'm gonna go ahead and decline the enrollment. Is there anything else I could do for you?

Speaker speaker_1: That would be all. And what you say the name of the company I'm talking to now?

Speaker speaker_0: Benefits in a Card.

Speaker speaker_1: Benefit?

Speaker speaker_0: In a Card.

Speaker speaker_1: Benefit?

Speaker speaker_0: In a Card.

Speaker speaker_1: In a car?

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: Spell that. Okay. Spell that for me 'cause I'm not understanding the last words you said.

Speaker speaker_0: Card as in C-A-R-D, card.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: So the whole-

Speaker speaker_1: Okay.

Speaker speaker_0: ... name of the company is Benefits N-A Art.

Speaker speaker_1: N-A Card.

Speaker speaker_0: Okay.

Speaker speaker_1: Got you. All right.

Speaker speaker_0: All right.

Speaker speaker_1: I like it.

Speaker speaker_0: Thank you.

Speaker speaker_1: Thank you so much. All right, bye-bye.