

Transcript: Pamela

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Full Transcript

Calling Benefits 10 o'clock. This is Sandra speaking. Hello. Hello. Oh, yes. Hi, my name's Jose Salsalas. I just got hired with Integrity Trades... Integrity... Integrity- ... Services. And I was just calling to let you guys know that I want to opt out the insurance. Sure. May I have the exact ID you gave me back, sir? Yes. 5871. Can you say your name, Mr. Salsal? Yes. Did you just, um... Did you actually start working for them or did you fill out the application today? Uh, no. I, I started working for a company Tuesday, um, I just did ever- everything like my tax form and everything today. Okay. So we don't have your information in the system yet. They usually send it like a week after. Now if you're willing- Okay. ... to provide us personal information, we could create a file. 10 days sometimes I would say. So by Wednesday you should have your information. You said by Wednesday you should have my information? Yes, I'm here. Can you hear me? Yeah, they can't hear you. You have it on speaker? No, Bluetooth because I'm driving. Hang on. Oh, okay. All right. So if you... You could call... If you don't want us to create the file, you could give us a call. I would say Wednesday- Okay. ... we should have your information in the system. Okay, that sounds good. Not a problem. Thank you. Thank you. Have a great weekend. You too. Bye.

Conversation Format

Speaker speaker_0: Calling Benefits 10 o'clock. This is Sandra speaking.

Speaker speaker_1: Hello. Hello. Oh, yes. Hi, my name's Jose Salsalas. I just got hired with Integrity Trades... Integrity... Integrity- ... Services. And I was just calling to let you guys know that I want to opt out the insurance.

Speaker speaker_0: Sure. May I have the exact ID you gave me back, sir?

Speaker speaker_1: Yes. 5871.

Speaker speaker_0: Can you say your name, Mr. Salsal?

Speaker speaker_1: Yes.

Speaker speaker_0: Did you just, um... Did you actually start working for them or did you fill out the application today?

Speaker speaker_1: Uh, no. I, I started working for a company Tuesday, um, I just did ever- everything like my tax form and everything today.

Speaker speaker_0: Okay. So we don't have your information in the system yet. They usually send it like a week after. Now if you're willing-

Speaker speaker_1: Okay.

Speaker speaker_0: ... to provide us personal information, we could create a file. 10 days sometimes I would say. So by Wednesday you should have your information.

Speaker speaker_1: You said by Wednesday you should have my information? Yes, I'm here. Can you hear me?

Speaker speaker_0: Yeah, they can't hear you. You have it on speaker?

Speaker speaker_1: No, Bluetooth because I'm driving. Hang on.

Speaker speaker_0: Oh, okay. All right. So if you... You could call... If you don't want us to create the file, you could give us a call. I would say Wednesday-

Speaker speaker_1: Okay.

Speaker speaker_0: ... we should have your information in the system.

Speaker speaker_1: Okay, that sounds good. Not a problem. Thank you.

Speaker speaker_0: Thank you. Have a great weekend.

Speaker speaker_1: You too. Bye.