**Transcript: Pamela** 

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## **Full Transcript**

Thank you for calling Benefits 1040. This is Pamela speaking. How may I help you? Uh, yes, my name is Justin Pierce. I'm actually empl- uh, employed through your temp agency, and I just had a question. Uh, uh, is the temp agency support NFI? What's the name of the staffing agency? Oh, it's, uh, Par- Partner Personnel. Okay. And what is your question, sir? Well, I didn't know like... You know, NFI, NFI gives raises, like, learning different equipments and different responsibilities and stuff like that. And I didn't know if y'all followed that same category at all while I'm on the- going through per- personnel. Okay. So we do not have that information, sir. The only thing we do for Partner Pers is the health insurance, manage the health thing. Oh. I am so sorry. All right. Anything else I could do for you? No, that's it. Thank you. All right. Thank you for giving us a call. Have a good rest of the day.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits 1040. This is Pamela speaking. How may I help you?

Speaker speaker\_1: Uh, yes, my name is Justin Pierce. I'm actually empl- uh, employed through your temp agency, and I just had a question. Uh, uh, is the temp agency support NFI?

Speaker speaker\_0: What's the name of the staffing agency?

Speaker speaker\_1: Oh, it's, uh, Par- Partner Personnel.

Speaker speaker\_0: Okay. And what is your question, sir?

Speaker speaker\_1: Well, I didn't know like... You know, NFI, NFI gives raises, like, learning different equipments and different responsibilities and stuff like that. And I didn't know if y'all followed that same category at all while I'm on the- going through per- personnel.

Speaker speaker\_0: Okay. So we do not have that information, sir. The only thing we do for Partner Pers is the health insurance, manage the health thing.

Speaker speaker\_1: Oh. I am so sorry.

Speaker speaker\_0: All right. Anything else I could do for you?

Speaker speaker 1: No, that's it. Thank you.

Speaker speaker\_0: All right. Thank you for giving us a call. Have a good rest of the day.