Transcript: Pamela Blanc-6667636496187392-5768673702232064

Full Transcript

Thank you for calling . This is Pamela speaking. How may I help you? Uh, yes. My name is Dennis Benton. Um, I just want to make sure, um, I know we got the, uh, I got a message saying about, uh, making sure I'm enrolled for, uh, medical benefits? Mm-hmm. For the bank? Um, I just wanted to, uh, call and just, uh, make sure everything is still good. I didn't really want to change anything. I just wanted to make sure my card would be still good and all that. Okay. If you're not going to make any change here or cancel, everything will roll over as it is. And you will be using the same ID cards. Okay. So I, uh, so, so it'll be good? Everything? Yes, sir. Okay. All right. I just wanted to make sure. Thank you. No problem. Thank you for giving us a call. Have a great rest of the day. Thank you, ma'am. You too.

Conversation Format

Speaker speaker_0: Thank you for calling . This is Pamela speaking. How may I help you?

Speaker speaker_1: Uh, yes. My name is Dennis Benton. Um, I just want to make sure, um, I know we got the, uh, I got a message saying about, uh, making sure I'm enrolled for, uh, medical benefits?

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: For the bank? Um, I just wanted to, uh, call and just, uh, make sure everything is still good. I didn't really want to change anything. I just wanted to make sure my card would be still good and all that.

Speaker speaker_0: Okay. If you're not going to make any change here or cancel, everything will roll over as it is. And you will be using the same ID cards.

Speaker speaker_1: Okay. So I, uh, so, so it'll be good? Everything?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Okay. All right. I just wanted to make sure. Thank you.

Speaker speaker_0: No problem. Thank you for giving us a call. Have a great rest of the day.

Speaker speaker_1: Thank you, ma'am. You too.