

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you? Yeah, my name is Bruce Perkins. I work for this, uh, Partners, uh, Personnel, and I was curious to see what type of benefits you all have to offer. So Partners Personnel have, like, six different medical plans that they offer, but the options like dental, vision, short-term disability, life. Um, this insurance are not- They, they... Mm-mm. Go ahead. Okay. These insurance are not like major insurance. They already have a set- Okay. ... amount that they're gonna pay. Anything above that amount will be your responsibility. Um... Okay, so the company already has life insurance? They, they do offer life insurance, and they say \$20,000. That will be the max. Okay. Okay. Now, do I have to pay on that, or anything over that is up to me? No, you pay for it. Oh, okay. And could you tell me how much that would be for, like, that \$20,000? Uh... Or you- ... let, let me, give me one second. I believe it's like a dollar something, but let me double check for sure. Okay. Let me double check. Okay. It's \$2.11 for the life insurance. And it go down 25% after age 65. Okay, so after age 65, it only pays at 25%, and it's like \$2 and- It goes down 25%. Oh, it goes down 25. So basically it's paying out 75% once you over 65. Mm-hmm. Okay. And how do I sign up for something like that? We could do it now over the phone or you could do it online. However is easiest for you, sir. I wouldn't, uh... Okay, I wouldn't mind doing it online. Okay. Are you able to somehow text me or email me the, uh, link that I can go to and do it? I could send you a benefit guide if you provide me with the, um, uh, with the email, and I'll be- Oh, that'd be great. ... Yeah, and there, um- Okay. ... you will be able to see the rest of the plans that they offering. Okay. And, uh, let me know when you ready. All right. Go ahead, sir. Okay, my name is Bruce Perkins, and my email address is bperkins, first initial, last name- Mm-hmm. ... 18@msn.com. Bperkins18@msn.com. All right. So the email, Mr. Perkins, will come in from info@benefitsinacard. Check your spam and junk mail. It might go there. Okay. Okay, I'll double-check. All right. If you have any other questions, um, after you receive the benefit guide, you could give us a call. We're here from 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Oh, okay. Thanks a lot. That was excellent service today. Thank you. Thank you. Have a great rest of the day- Uh-huh. ... sir. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you?

Speaker speaker_2: Yeah, my name is Bruce Perkins. I work for this, uh, Partners, uh, Personnel, and I was curious to see what type of benefits you all have to offer.

Speaker speaker_1: So Partners Personnel have, like, six different medical plans that they offer, but the options like dental, vision, short-term disability, life. Um, this insurance are not-

Speaker speaker_2: They, they... Mm-mm. Go ahead.

Speaker speaker_1: Okay. These insurance are not like major insurance. They already have a set-

Speaker speaker_2: Okay.

Speaker speaker_1: ... amount that they're gonna pay. Anything above that amount will be your responsibility. Um...

Speaker speaker_2: Okay, so the company already has life insurance?

Speaker speaker_1: They, they do offer life insurance, and they say \$20,000. That will be the max.

Speaker speaker_2: Okay.

Speaker speaker_1: Okay.

Speaker speaker_2: Now, do I have to pay on that, or anything over that is up to me?

Speaker speaker_1: No, you pay for it.

Speaker speaker_2: Oh, okay. And could you tell me how much that would be for, like, that \$20,000?

Speaker speaker_1: Uh...

Speaker speaker_2: Or you-

Speaker speaker_1: ... let, let me, give me one second. I believe it's like a dollar something, but let me double check for sure.

Speaker speaker_2: Okay.

Speaker speaker_1: Let me double check. Okay. It's \$2.11 for the life insurance. And it goes down 25% after age 65.

Speaker speaker_2: Okay, so after age 65, it only pays at 25%, and it's like \$2 and-

Speaker speaker_1: It goes down 25%.

Speaker speaker_2: Oh, it goes down 25. So basically it's paying out 75% once you're over 65.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: Okay. And how do I sign up for something like that?

Speaker speaker_1: We could do it now over the phone or you could do it online. However is easiest for you, sir.

Speaker speaker_2: I wouldn't, uh... Okay, I wouldn't mind doing it online.

Speaker speaker_1: Okay.

Speaker speaker_2: Are you able to somehow text me or email me the, uh, link that I can go to and do it?

Speaker speaker_1: I could send you a benefit guide if you provide me with the, um, uh, with the email, and I'll be-

Speaker speaker_2: Oh, that'd be great.

Speaker speaker_1: ... Yeah, and there, um-

Speaker speaker_2: Okay.

Speaker speaker_1: ... you will be able to see the rest of the plans that they offering.

Speaker speaker_2: Okay. And, uh, let me know when you ready.

Speaker speaker_1: All right. Go ahead, sir.

Speaker speaker_2: Okay, my name is Bruce Perkins, and my email address is bperkins, first initial, last name-

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: ... 18@msn.com. Bperkins18@msn.com.

Speaker speaker_1: All right. So the email, Mr. Perkins, will come in from info@benefitsinacard. Check your spam and junk mail. It might go there.

Speaker speaker_2: Okay. Okay, I'll double-check.

Speaker speaker_1: All right. If you have any other questions, um, after you receive the benefit guide, you could give us a call. We're here from 8:00 AM to 8:00 PM Eastern Time, Monday through Friday.

Speaker speaker_2: Oh, okay. Thanks a lot. That was excellent service today.

Speaker speaker_1: Thank you. Thank you. Have a great rest of the day-

Speaker speaker_2: Uh-huh.

Speaker speaker_1: ... sir.

Speaker speaker_2: You too.