

Transcript: Pamela

Blanc-6627379020742656-5645255560052736

Full Transcript

Thank you for calling 10 05 10 05. Hello? Thank you for calling Benefits 10 05, this is Pamela speaking, how may I help you? Hi. Um, yeah, I'm calling, they gave me this number 'cause I'm working through an agency, and, um, they asked me if I wanted the, the insurance but, uh, they give me this number to call and see what is the benefits and how much it covers. And I'm calling to, uh, know information about the medical, because I'm planning... Like, I don't know if you have the prices how much it will be if I get the medical for the, um, the devices you are put in your arm for diabetic type two? Well, I won't have that information, the actual carry will do. What I could do is, um, send you a benefit guide so you can see all the stuff that they offer. Or I could contact you directly to the carrier, and they will tell you specifically if they cover it or not. Um- Yeah, if you can give me the name- What's the name of the car- ... the number of the carrier. Sure. It's 800-256-8606. 2-256- 8606. ... 8606. So 800-256-8606? Yes, ma'am. Okay. Uh, I'm gonna go ahead and call them then. Yes. Just tell them that, that you're not enrolled yet, but you're trying to figure out which plan will cover the procedures that you're looking for. Okay. Sounds good, then. All right. Thank you. Thank you. Mm-hmm. Sure. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling 10 05 10 05.

Speaker speaker_1: Hello?

Speaker speaker_0: Thank you for calling Benefits 10 05, this is Pamela speaking, how may I help you?

Speaker speaker_1: Hi. Um, yeah, I'm calling, they gave me this number 'cause I'm working through an agency, and, um, they asked me if I wanted the, the insurance but, uh, they give me this number to call and see what is the benefits and how much it covers. And I'm calling to, uh, know information about the medical, because I'm planning... Like, I don't know if you have the prices how much it will be if I get the medical for the, um, the devices you are put in your arm for diabetic type two?

Speaker speaker_0: Well, I won't have that information, the actual carry will do. What I could do is, um, send you a benefit guide so you can see all the stuff that they offer. Or I could contact you directly to the carrier, and they will tell you specifically if they cover it or not. Um-

Speaker speaker_1: Yeah, if you can give me the name-

Speaker speaker_0: What's the name of the car-

Speaker speaker_1: ... the number of the carrier.

Speaker speaker_0: Sure. It's 800-256-8606.

Speaker speaker_1: 2-256-

Speaker speaker_0: 8606.

Speaker speaker_1: ... 8606. So 800-256-8606?

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: Okay. Uh, I'm gonna go ahead and call them then.

Speaker speaker_0: Yes. Just tell them that, that you're not enrolled yet, but you're trying to figure out which plan will cover the procedures that you're looking for.

Speaker speaker_1: Okay. Sounds good, then.

Speaker speaker_0: All right.

Speaker speaker_1: Thank you. Thank you.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Sure. Bye-bye.

Speaker speaker_0: Bye.