

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits in the Park. This is Pamela speaking. How may I help you? Yes, hi. Um, I hope I called the right number. I work for the Resource, uh, Agency. Mm-hmm. And I would like to apply for health insurance. You want to apply for health insurance. Is this the right number? Yes, ma'am. Uh-huh. Okay. You said The Resource? Yes. May I have the last four digits of your Social? Uh, 3446. Your first and last name, ma'am. Uh, D-A-T S-U-K-H. Last name is D-A-G V-A S-U-R-E-N. All right. Just a second, Miss. Dasuren. Yep, you can c-okay. Okay. Can we please verify your complete address and date of birth? Okay, just a minute, please. Um... I'm going to put a check mark. Uh, my address is 935 Ryan Road, Germanton, North Carolina, 27019. My phone number is 336-486-2137. The date of birth? Uh, 10-26-76. Thank you for the information. We have a email. It's S-E- Uh-huh. ... A-I image@hotmail.com? Yes, S-U-K image hotmail.com. That's correct. What would you like to enroll to, ma'am? So, uh, I've been looking at it and, uh, one of my friend is the health insurance agent and, uh, uh, she was explaining to me that it is not, um, a real- It's not major, it's not major services. It's not major, uh-huh. Yes, I under- Mm-hmm. So, um, can I apply just for the dental insurance? Yes, of course. Okay. Mm-hmm. Thank you. And is this just for you? Yeah, so I- I was thinking to include my daughter and son as well. So how much would it be if I include two kids? \$8.92. Uh, a week? Yes, ma'am. Okay. Okay, I think I will do that. Mm-hmm. And what about vision? How much is the vision? Uh-huh. Yeah, just myself. Uh, visions just for you will be \$1.99. Okay. Yes, I would apply for this I would pay \$2.91. Okay. Okay? Okay, I will do that. Um, so could you explain to me about the, uh, dental? Like, if I go to a dentist, um, what is like the cost? As I said, these are not, these are not like major insurance. They're gonna cover your basic cleaning, check-ups, and x-ray. Then, um- Uh-huh. ... they, uh, the den- the basic dental works will be covered 100%, I mean, I'm sorry, 80% after you, um, pay the \$50 deductible that you will have per person. Uh-huh. And, um, then your basic dental work like, such as filling, extraction will be covered 100%, I mean, like I said, 80%. Uh-huh. And they do not cover any major services. I see. All right? No crown, no root canal, no denture, none of that. But they would do the fillings and, uh- And extractions. ... cleaning. Non-surgical. Yeah. Okay. Okay. Um, yes, I think I would, uh... So, what about the, uh, vision insurance? The vision, you said- I took up- You have a... Uh, let's see here. Give me one second. With the vision you have a \$10 copay for the eye exam- Uh-huh. ... once a year. Okay. You have a \$25 deductible for the, um, fittings of the lenses and frames. Uh-huh. And the insurance company give you \$130 that you could use it towards the glasses and the frames. Okay. And, um- Uh-huh. ... and that's for each of you. I mean, no, that's just for you 'cause you, you getting it by yourself. Okay. Okay, I think, uh... So, what about like a, for example, if like my, if I include my daughter, she's got some eye problems. If I take- They're not- ... her to the eye doctor, they're not going to cover that? It's not gonna cover any

ophthalmology. It's just like a vision check? Mm-hmm. It's like for you to get- Okay. ... glasses and stuff like that. Okay. Yeah, I think vision, I will just do it myself and but, uh, dental, it should be my daughter and son. Okay. No problem. Now, I need your daughter's, um, first name. Okay, her first name is Jessica. Last name?... by Beasley, B-E-A-S-L-E-Y. Okay. Can you spell it again, please? Beasley? Okay. Uh, uh, B as in boy, echo, alpha, M, Larry, echo, Y as in, uh, yolk. Okay. All right. And by any chance you have her social? Her social... Uh, while I'm checking, do you want to write down mine? No, I don't need yours. We have yours. Oh, okay. All right. Mine... What about her date of birth? Uh, her date of birth days, uh, her date of birth is 10/09/05. 10/09/05. Mm-hmm. And let me get you son's date of birth. I mean, I'm sorry, first name. Okay, his first name is Jay, as in Jo- uh, Jacob. Mm-hmm. Jay, alpha, uh, W, K as in kite, H as in Henry, Larry, alpha, Nancy. And last name is Beasley. Okay. And his date of birth? 10/05/02. And could you... You know what? ... text me, please? Will you, um, let me know when you get the social? Give me one second. Okay. I'm writing down the information for the plan. Let's see. When you submit the information, the system kind of start loading. And it's still slow today. Okay. Oh, okay. Um. Let me text my daughter real quick. She's in a college. Okay. No problem. Let me see here. You say you just want information for you. And answer for both of them. Let's see. Nothing. So sorry. It's just taking forever. Uh-huh. You're fine. I'm texting both with my son and daughter. Uh, I wrote it down, uh, all the social security number, but, uh, it's kind of faded so I'm trying to see. Like I know last, uh, seven digits, but I'm trying to see the front digit seems like it starts with 688. 688? Yeah. Yeah, I'm trying to see. Seems like all of ours starts with 688. Is it common that social sec- security starts with 688? Yeah, it, it, it's common that it will start like that or with the same number for the family. Let me get the rest of the number and I'll let you know. Okay. My son's. Let's see- I don't need your son. Okay, go ahead. Uh-huh. My son's. Do you need my son's? I need your daughter and your son. Okay. My daughter's, uh, last seven digits are 4099281. Okay. That's not... We've got extra number there. They can't start just like yours. It can't start like yours? Um, what I'm thinking is, I think, it starts with 688 and then, uh, 409... 9926. And continues from there. Uh-huh. No, 'cause then you got a, an extra number. Uh-huh. It should be eight, nine numbers. So what I'm think... Okay, what about if it starts with six, six... Uh, can you hold please? I was wondering, uh, does it... Um, is it lesser or more? It should be... The social, it should be, um... Uh-huh. ... six, nine digits. Okay, so you have... Texting them, they're not answering. I have seven numbers, so I'm missing two numbers? Yeah. Uh, I wonder if I could add a call, add to, add them to this call. Can I? Is it- You could text me- Do you mind? ... just find it, even, even if you don't have them today. You could call us back and provide that information. Okay. I just wanted to make sure that, eh, we had it, um, we had it, uh, right for Holly. Okay. Can you hear me? Yeah. Hold on. Let me- Okay. ... let me add the rest of the information. Uh-huh. Okay. I don't know what happened here. All right, so let's see. Dr. Jessica Holly. And then we should just try it. Um- And her date of birth is 10/9. Let me hide that call. Okay, so I got, I got the insurance number, not the insurance. Okay. Great. Go ahead. Okay. Okay, so my son's, uh, my son's starts with, uh, 683. Mm-hmm. 683012061. Okay. All right. We got Johanna Clem Basely. Mm-hmm. So here's the 683012061. And- And my daughter's 684... 684... 40992881. 099281. Okay. We have like Jessica. Mm-hmm. Okay. So, um, the benefits going to start the following Monday after we receive the first premium from your employer. Mm-hmm. Then- Uh-huh. ... uh, ID card will be arriving within 7 to 10 days after- Okay. ... the benefits are active in- Uh-huh. ... paper. And, uh, um, hmm. Okay. Not

bad. Give me one second. It's just that it go through. I hate when the system starts acting up. Jesus. Yeah. Bear with me. It's just that I'm trying to submit- Oh, don't worry. My work is same way sometimes. Yeah, I'm trying to see me, oh, um, like after we put all the information in, we submit it- Right. ... and then the system will, um, like allow it in. And sometimes you think it, it's submitted and then when it comes back, the field is empty and then, like this, you have to put it in again. It's crazy. And his/her date of birth is 10/5. All right. So this has got... Okay. And so the ID card will arrive in the 7 to 10 business day. Now, after the benefits are active, if you need- Uh-huh. ... the ID card, and um- Uh-huh. ... usually 72 hours after benefits are active, you could give us a call and if they are- Uh-huh. ... generated into our system, we could, um, we could provide you with temporary ones. Okay, that would be great. All right. Um, and I have a question. I'm sorry. Could you repeat me, like how much is the dental monthly for three? Okay. You're paying, you're paying weekly. Okay, yes, weekly how much? For, uh, for you and the children is \$8.92. And then- Mm-hmm. ... adding the vision is \$10.91 for paycheck. Uh, \$10.91? Mm-hmm. I'll have, uh, together monthly, okay. And I thought about- Now monthly, it's weekly. ... adding... Oh no, weekly, weekly, yes. I thought about adding myself to VIP Classic. Um, about the... My insurance agent friend was saying it's not really a big, uh... The major insurance, uh, she was saying it should apply to Medicaid first and then see how it goes. But I was trying to fit due tonight. Do you think it's better go ahead and apply for it and then cancel it later in case if I get other insurance? Um, well, you got... You could apply and then, um, cancel it if you would like to. Um- Okay. ... because... Actually, you only got left 15 minutes. So you might need- Yes. I think you know what? I'm going... I'm going to apply for a VIP Classic myself. Okay, just for you. All right. Uh-huh. So if we add the VIP Classic to the dental for you and your children and the vision for you, the whole total will be \$29.46. Uh-huh. Okay? Uh-huh. Um, yeah. Let's see. All right. Okay. So will... Will the, uh- Everything is set. Okay. Will it be, uh, uh, taken out of my paycheck? Yes. Okay. It takes one to two weeks for that process to go through. Okay. Okay. And when you see the deduction on your payroll, the following Monday, the benefits will be active. Okay. So if you want to give us a call that Monday, just to double-check, that will be fine as well. Okay. Okay. Thank you so much. All right. Okay. Bye-bye. Thank you for giving us a call. Bye. Have a great rest of the day. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits

Speaker speaker_1: in the Park. This is Pamela speaking. How may I help you?

Speaker speaker_2: Yes, hi. Um, I hope I called the right number. I work for the Resource, uh, Agency.

Speaker speaker_0: Mm-hmm.

Speaker speaker_2: And I would like to apply for health insurance.

Speaker speaker_0: You want to apply for health insurance.

Speaker speaker_2: Is this the right number?

Speaker speaker_0: Yes, ma'am.

Speaker speaker_2: Uh-huh.

Speaker speaker_0: Okay. You said The Resource?

Speaker speaker_2: Yes.

Speaker speaker_0: May I have the last four digits of your Social?

Speaker speaker_2: Uh, 3446.

Speaker speaker_0: Your first and last name, ma'am.

Speaker speaker_2: Uh, D-A-T S-U-K-H. Last name is D-A-G V-A S-U-R-E-N.

Speaker speaker_0: All right. Just a second, Miss. Dasuren.

Speaker speaker_2: Yep, you can c- okay.

Speaker speaker_0: Okay. Can we please verify your complete address and date of birth?

Speaker speaker_2: Okay, just a minute, please. Um... I'm going to put a check mark. Uh, my address is 935 Ryan Road, Germanton, North Carolina, 27019. My phone number is 336-486-2137.

Speaker speaker_0: The date of birth?

Speaker speaker_2: Uh, 10-26-76.

Speaker speaker_0: Thank you for the information. We have a email. It's S-E-

Speaker speaker_2: Uh-huh.

Speaker speaker_0: ... A-I image@hotmail.com?

Speaker speaker_2: Yes, S-U-K image hotmail.com. That's correct.

Speaker speaker_0: What would you like to enroll to, ma'am?

Speaker speaker_2: So, uh, I've been looking at it and, uh, one of my friend is the health insurance agent and, uh, uh, she was explaining to me that it is not, um, a real-

Speaker speaker_0: It's not major, it's not major services.

Speaker speaker_2: It's not major, uh-huh. Yes, I under-

Speaker speaker_0: Mm-hmm.

Speaker speaker_2: So, um, can I apply just for the dental insurance?

Speaker speaker_0: Yes, of course.

Speaker speaker_2: Okay.

Speaker speaker_0: Mm-hmm.

Speaker speaker_2: Thank you.

Speaker speaker_0: And is this just for you?

Speaker speaker_2: Yeah, so I- I was thinking to include my daughter and son as well. So how much would it be if I include two kids?

Speaker speaker_0: \$8.92.

Speaker speaker_2: Uh, a week?

Speaker speaker_0: Yes, ma'am.

Speaker speaker_2: Okay. Okay, I think I will do that.

Speaker speaker_0: Mm-hmm.

Speaker speaker_2: And what about vision?

Speaker speaker_0: How much is the vision?

Speaker speaker_2: Uh-huh. Yeah, just myself.

Speaker speaker_0: Uh, visions just for you will be \$1.99.

Speaker speaker_2: Okay. Yes, I would apply for this

Speaker speaker_3: I would pay \$2.91.

Speaker speaker_2: Okay.

Speaker speaker_0: Okay?

Speaker speaker_2: Okay, I will do that. Um, so could you explain to me about the, uh, dental? Like, if I go to a dentist, um, what is like the cost?

Speaker speaker_0: As I said, these are not, these are not like major insurance. They're gonna cover your basic cleaning, check-ups, and x-ray. Then, um-

Speaker speaker_2: Uh-huh.

Speaker speaker_0: ... they, uh, the den- the basic dental works will be covered 100%, I mean, I'm sorry, 80% after you, um, pay the \$50 deductible that you will have per person.

Speaker speaker_2: Uh-huh.

Speaker speaker_0: And, um, then your basic dental work like, such as filling, extraction will be covered 100%, I mean, like I said, 80%.

Speaker speaker_2: Uh-huh.

Speaker speaker_0: And they do not cover any major services.

Speaker speaker_2: I see.

Speaker speaker_0: All right? No crown, no root canal, no denture, none of that.

Speaker speaker_2: But they would do the fillings and, uh-

Speaker speaker_0: And extractions.

Speaker speaker_2: ... cleaning.

Speaker speaker_0: Non-surgical. Yeah.

Speaker speaker_2: Okay. Okay. Um, yes, I think I would, uh... So, what about the, uh, vision insurance?

Speaker speaker_0: The vision, you said-

Speaker speaker_2: I took up-

Speaker speaker_0: You have a... Uh, let's see here. Give me one second. With the vision you have a \$10 copay for the eye exam-

Speaker speaker_2: Uh-huh.

Speaker speaker_0: ... once a year.

Speaker speaker_2: Okay.

Speaker speaker_0: You have a \$25 deductible for the, um, fittings of the lenses and frames.

Speaker speaker_2: Uh-huh.

Speaker speaker_0: And the insurance company give you \$130 that you could use it towards the glasses and the frames.

Speaker speaker_2: Okay.

Speaker speaker_0: And, um-

Speaker speaker_2: Uh-huh.

Speaker speaker_0: ... and that's for each of you. I mean, no, that's just for you 'cause you, you getting it by yourself.

Speaker speaker_2: Okay. Okay, I think, uh... So, what about like a, for example, if like my, if I include my daughter, she's got some eye problems. If I take-

Speaker speaker_0: They're not-

Speaker speaker_2: ... her to the eye doctor, they're not going to cover that?

Speaker speaker_0: It's not gonna cover any ophthalmology.

Speaker speaker_2: It's just like a vision check?

Speaker speaker_0: Mm-hmm. It's like for you to get-

Speaker speaker_2: Okay.

Speaker speaker_0: ... glasses and stuff like that.

Speaker speaker_2: Okay. Yeah, I think vision, I will just do it myself and but, uh, dental, it should be my daughter and son.

Speaker speaker_0: Okay. No problem. Now, I need your daughter's, um, first name.

Speaker speaker_2: Okay, her first name is Jessica.

Speaker speaker_0: Last name?

Speaker speaker_2: ... by Beasley, B-E-A-S-L-E-Y.

Speaker speaker_0: Okay. Can you spell it again, please? Beasley?

Speaker speaker_2: Okay. Uh, uh, B as in boy, echo, alpha, M, Larry, echo, Y as in, uh, yolk.

Speaker speaker_0: Okay. All right. And by any chance you have her social?

Speaker speaker_2: Her social... Uh, while I'm checking, do you want to write down mine?

Speaker speaker_0: No, I don't need yours. We have yours.

Speaker speaker_2: Oh, okay. All right. Mine...

Speaker speaker_0: What about her date of birth?

Speaker speaker_2: Uh, her date of birth days, uh, her date of birth is 10/09/05. 10/09/05.

Speaker speaker_0: Mm-hmm. And let me get you son's date of birth. I mean, I'm sorry, first name.

Speaker speaker_2: Okay, his first name is Jay, as in Jo- uh, Jacob.

Speaker speaker_0: Mm-hmm.

Speaker speaker_2: Jay, alpha, uh, W, K as in kite, H as in Henry, Larry, alpha, Nancy. And last name is Beasley.

Speaker speaker_0: Okay. And his date of birth?

Speaker speaker_2: 10/05/02. And could you...

Speaker speaker_0: You know what?

Speaker speaker_2: ... text me, please?

Speaker speaker_0: Will you, um, let me know when you get the social? Give me one second.

Speaker speaker_2: Okay.

Speaker speaker_0: I'm writing down the information for the plan. Let's see. When you submit the information, the system kind of start loading. And it's still slow today.

Speaker speaker_2: Okay. Oh, okay.

Speaker speaker_0: Um.

Speaker speaker_2: Let me text my daughter real quick. She's in a college.

Speaker speaker_0: Okay. No problem. Let me see here. You say you just want information for you. And answer for both of them. Let's see. Nothing. So sorry. It's just taking forever.

Speaker speaker_2: Uh-huh. You're fine. I'm texting both with my son and daughter. Uh, I wrote it down, uh, all the social security number, but, uh, it's kind of faded so I'm trying to see. Like I know last, uh, seven digits, but I'm trying to see the front digit seems like it starts with 688.

Speaker speaker_0: 688? Yeah.

Speaker speaker_2: Yeah, I'm trying to see. Seems like all of ours starts with 688. Is it common that social sec- security starts with 688?

Speaker speaker_0: Yeah, it, it, it's common that it will start like that or with the same number for the family. Let me get the rest of the number and I'll let you know.

Speaker speaker_2: Okay. My son's. Let's see-

Speaker speaker_0: I don't need your son. Okay, go ahead.

Speaker speaker_2: Uh-huh. My son's. Do you need my son's?

Speaker speaker_0: I need your daughter and your son.

Speaker speaker_2: Okay. My daughter's, uh, last seven digits are 4099281.

Speaker speaker_0: Okay. That's not... We've got extra number there. They can't start just like yours. It can't start like yours?

Speaker speaker_2: Um, what I'm thinking is, I think, it starts with 688 and then, uh, 409...

Speaker speaker_0: 9926.

Speaker speaker_2: And continues from there. Uh-huh.

Speaker speaker_0: No, 'cause then you got a, an extra number.

Speaker speaker_2: Uh-huh.

Speaker speaker_0: It should be eight, nine numbers.

Speaker speaker_2: So what I'm think... Okay, what about if it starts with six, six... Uh, can you hold please? I was wondering, uh, does it... Um, is it lesser or more?

Speaker speaker_0: It should be... The social, it should be, um...

Speaker speaker_2: Uh-huh.

Speaker speaker_0: ... six, nine digits.

Speaker speaker_2: Okay, so you have... Texting them, they're not answering. I have seven numbers, so I'm missing two numbers?

Speaker speaker_0: Yeah.

Speaker speaker_2: Uh, I wonder if I could add a call, add to, add them to this call. Can I? Is it-

Speaker speaker_0: You could text me-

Speaker speaker_2: Do you mind?

Speaker speaker_0: ... just find it, even, even if you don't have them today. You could call us back and provide that information.

Speaker speaker_2: Okay.

Speaker speaker_0: I just wanted to make sure that, eh, we had it, um, we had it, uh, right for Holly.

Speaker speaker_2: Okay. Can you hear me?

Speaker speaker_0: Yeah. Hold on. Let me-

Speaker speaker_2: Okay.

Speaker speaker_0: ... let me add the rest of the information. Uh-huh. Okay. I don't know what happened here. All right, so let's see. Dr. Jessica Holly. And then we should just try it.

Speaker speaker_2: Um-

Speaker speaker_0: And her date of birth is 10/9. Let me hide that call.

Speaker speaker_2: Okay, so I got, I got the insurance number, not the insurance.

Speaker speaker_0: Okay. Great. Go ahead.

Speaker speaker_2: Okay. Okay, so my son's, uh, my son's starts with, uh, 683.

Speaker speaker_0: Mm-hmm.

Speaker speaker_2: 683012061.

Speaker speaker_0: Okay. All right. We got Johanna Clem Basely.

Speaker speaker_2: Mm-hmm. So here's the 683012061.

Speaker speaker_0: And-

Speaker speaker_2: And my daughter's 684...

Speaker speaker_0: 684...

Speaker speaker_2: 40992881. 099281.

Speaker speaker_0: Okay. We have like Jessica.

Speaker speaker_2: Mm-hmm.

Speaker speaker_0: Okay. So, um, the benefits going to start the following Monday after we receive the first premium from your employer.

Speaker speaker_2: Mm-hmm.

Speaker speaker_0: Then-

Speaker speaker_2: Uh-huh.

Speaker speaker_0: ... uh, ID card will be arriving within 7 to 10 days after-

Speaker speaker_2: Okay.

Speaker speaker_0: ... the benefits are active in-

Speaker speaker_2: Uh-huh.

Speaker speaker_0: ... paper. And, uh, um, hmm. Okay. Not bad. Give me one second. It's just that it go through. I hate when the system starts acting up. Jesus.

Speaker speaker_2: Yeah.

Speaker speaker_0: Bear with me. It's just that I'm trying to submit-

Speaker speaker_2: Oh, don't worry. My work is same way sometimes.

Speaker speaker_0: Yeah, I'm trying to see me, oh, um, like after we put all the information in, we submit it-

Speaker speaker_2: Right.

Speaker speaker_0: ... and then the system will, um, like allow it in. And sometimes you think it, it's submitted and then when it comes back, the field is empty and then, like this, you have to put it in again. It's crazy. And his/her date of birth is 10/5. All right. So this has got... Okay. And so the ID card will arrive in the 7 to 10 business day. Now, after the benefits are active, if you need-

Speaker speaker_2: Uh-huh.

Speaker speaker_0: ... the ID card, and um-

Speaker speaker_2: Uh-huh.

Speaker speaker_0: ... usually 72 hours after benefits are active, you could give us a call and if they are-

Speaker speaker_2: Uh-huh.

Speaker speaker_0: ... generated into our system, we could, um, we could provide you with temporary ones.

Speaker speaker_2: Okay, that would be great.

Speaker speaker_0: All right.

Speaker speaker_2: Um, and I have a question. I'm sorry. Could you repeat me, like how much is the dental monthly for three?

Speaker speaker_0: Okay. You're paying, you're paying weekly.

Speaker speaker_2: Okay, yes, weekly how much?

Speaker speaker_0: For, uh, for you and the children is \$8.92. And then-

Speaker speaker_2: Mm-hmm.

Speaker speaker_0: ... adding the vision is \$10.91 for paycheck.

Speaker speaker_2: Uh, \$10.91?

Speaker speaker_0: Mm-hmm.

Speaker speaker_2: I'll have, uh, together monthly, okay. And I thought about-

Speaker speaker_0: Now monthly, it's weekly.

Speaker speaker_2: ... adding... Oh no, weekly, weekly, yes. I thought about adding myself to VIP Classic. Um, about the... My insurance agent friend was saying it's not really a big, uh... The major insurance, uh, she was saying it should apply to Medicaid first and then see how it goes. But I was trying to fit it due tonight. Do you think it's better go ahead and apply for it and then cancel it later in case if I get other insurance?

Speaker speaker_0: Um, well, you got... You could apply and then, um, cancel it if you would like to. Um-

Speaker speaker_2: Okay.

Speaker speaker_0: ... because... Actually, you only got left 15 minutes. So you might need-

Speaker speaker_2: Yes. I think you know what? I'm going... I'm going to apply for a VIP Classic myself.

Speaker speaker_0: Okay, just for you. All right.

Speaker speaker_2: Uh-huh.

Speaker speaker_0: So if we add the VIP Classic to the dental for you and your children and the vision for you, the whole total will be \$29.46.

Speaker speaker_2: Uh-huh.

Speaker speaker_0: Okay?

Speaker speaker_2: Uh-huh.

Speaker speaker_0: Um, yeah. Let's see. All right.

Speaker speaker_2: Okay. So will... Will the, uh-

Speaker speaker_0: Everything is set.

Speaker speaker_2: Okay. Will it be, uh, uh, taken out of my paycheck?

Speaker speaker_0: Yes.

Speaker speaker_2: Okay.

Speaker speaker_0: It takes one to two weeks for that process to go through.

Speaker speaker_2: Okay. Okay.

Speaker speaker_0: And when you see the deduction on your payroll, the following Monday, the benefits will be active.

Speaker speaker_2: Okay.

Speaker speaker_0: So if you want to give us a call that Monday, just to double-check, that will be fine as well.

Speaker speaker_2: Okay. Okay. Thank you so much.

Speaker speaker_0: All right.

Speaker speaker_2: Okay. Bye-bye.

Speaker speaker_0: Thank you for giving us a call.

Speaker speaker_2: Bye.

Speaker speaker_0: Have a great rest of the day.

Speaker speaker_2: Thank you. Bye-bye.

Speaker speaker_0: Bye-bye.