

Transcript: Pamela

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Full Transcript

Calling Benefits in a Car. This is Pamela speaking. How may I help you? Hi, yes. I previously had insurance with you guys, um, healthcare insurance. And I was trying to see when... I was trying to see when it ended, the policy. Mm-hmm. What is the- I'm sorry. ... the name of the staffing agency you was working for? BDSS. May I have the last four digits of your social? 1070. Your first and last name? Christopher Renfro.

Conversation Format

Speaker speaker_0: Calling Benefits in a Car. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi, yes. I previously had insurance with you guys, um, healthcare insurance. And I was trying to see when... I was trying to see when it ended, the policy.

Speaker speaker_0: Mm-hmm. What is the-

Speaker speaker_1: I'm sorry.

Speaker speaker_0: ... the name of the staffing agency you was working for?

Speaker speaker_1: BDSS.

Speaker speaker_0: May I have the last four digits of your social?

Speaker speaker_1: 1070.

Speaker speaker_0: Your first and last name?

Speaker speaker_1: Christopher Renfro.