

Transcript: Pamela

Blanc-6515162700267520-5909422256111616

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Center of This is Pamela speaking. How may I help you? Hi. Um, I was trying to, uh, change my direct deposit information that when I had enrolled. It gave me a message saying the enrollment not allowed, to please call this number. So I'm gonna see if I can- We, we represent the staffing agency for the health insurance only. Oh, you guys don't deal with the charge payment? No, sir. Okay. All right. Thank you. Sure. Thank you for giving us a call.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits Center of

Speaker speaker_2: This is Pamela speaking. How may I help you?

Speaker speaker_3: Hi. Um, I was trying to, uh, change my direct deposit information that when I had enrolled. It gave me a message saying the enrollment not allowed, to please call this number. So I'm gonna see if I can-

Speaker speaker_2: We, we represent the staffing agency for the health insurance only.

Speaker speaker_3: Oh, you guys don't deal with the charge payment?

Speaker speaker_2: No, sir.

Speaker speaker_3: Okay. All right. Thank you.

Speaker speaker_2: Sure. Thank you for giving us a call.