

Transcript: Pamela

Blanc-6498395857829888-5353118736269312

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Yes, this is Pamela speaking. How may I help you? Hi. So, I just received a me- a text message saying that I was gonna be enrolled in a MEK Telrx within 30 days with Surge. Yes. Um, well they offer- What does this preclude? ... different benefits, benefits to their employer, to the employee. Um, you could enroll or you could decline the auto enrollment. Okay. There's other, other options. Okay. All right, thank you so much. No problem, sir. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Yes, this is Pamela speaking. How may I help you?

Speaker speaker_1: Hi. So, I just received a me- a text message saying that I was gonna be enrolled in a MEK Telrx within 30 days with Surge.

Speaker speaker_2: Yes. Um, well they offer-

Speaker speaker_1: What does this preclude?

Speaker speaker_2: ... different benefits, benefits to their employer, to the employee. Um, you could enroll or you could decline the auto enrollment.

Speaker speaker_1: Okay.

Speaker speaker_2: There's other, other options.

Speaker speaker_1: Okay. All right, thank you so much.

Speaker speaker_2: No problem, sir. Thank you.