

Transcript: Pamela

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Full Transcript

Hello, good afternoon. Teno-Car. This is Diana speaking. How may I help you? Hi. My name is Daniel. I'm just calling to take a look more over your plan, 'cause I have your brochure here, but I'm not really understanding. I was wondering if you guys had like a website or something where I check out how your plans work for insurance, health insurance. Um, so these insurance are not like major insurance that they- Mm-hmm. ... already have like a set amount that they're gonna pay anything above that. Uh, it will be your responsibility. If you have an email, I could go ahead and send you the complete guide with all the prices that the insurance is going to cover, how much you will be paying. What's this staffing agency for? I'm sorry? What's the name of the staffing agency you're working for? Oh, I'm working for Partners Personal. So Partner Personal has different medical plans. Like I said, they, um, there's plans that you will, the insurance is going to cover, per se, \$50 towards your doctor's visit. And, um, they have dental, vision. It all depends on what you choose and- Yeah. ... the plans that they offer. But the benefit guide that I could send you, it will have all the details. Like under each plan, it will be the amount that the insurance is going to cover, like anything above that amount is your responsibility. Okay. You'd like me to send you the, the benefit guide? Yeah, please. 'Cause the brochure doesn't have that much information. Yeah, yeah, you sent me the guide. All right. And, your email, sir? It's going to be DanielV126 and then. and then the initials DV@Gmail.com. Okay. But the email will be coming in from info@benefitsTenoCar. Check your spam and junk mail. Okay. After you receive it, if you have any questions, we're here from 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Also, you will find a, a link that you can go online and enroll if you would like to, or you could en- enroll over the phone with us. Oh, so I could do it online as well? Yes, sir. Okay. Okay, cool, cool. And that's what I was wondering too, a little, a little website or link that could guide me through it. But okay, all righty. Thank you. Thank you for using Tenno- Have a great day.

Conversation Format

Speaker speaker_0: Hello, good afternoon. Teno-Car. This is Diana speaking. How may I help you?

Speaker speaker_1: Hi. My name is Daniel. I'm just calling to take a look more over your plan, 'cause I have your brochure here, but I'm not really understanding. I was wondering if you guys had like a website or something where I check out how your plans work for insurance, health insurance.

Speaker speaker_0: Um, so these insurance are not like major insurance that they-

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: ... already have like a set amount that they're gonna pay anything above that. Uh, it will be your responsibility. If you have an email, I could go ahead and send you the complete guide with all the prices that the insurance is going to cover, how much you will be paying. What's this staffing agency for?

Speaker speaker_1: I'm sorry?

Speaker speaker_0: What's the name of the staffing agency you're working for?

Speaker speaker_1: Oh, I'm working for Partners Personal.

Speaker speaker_0: So Partner Personal has different medical plans. Like I said, they, um, there's plans that you will, the insurance is going to cover, per se, \$50 towards your doctor's visit. And, um, they have dental, vision. It all depends on what you choose and-

Speaker speaker_1: Yeah.

Speaker speaker_0: ... the plans that they offer. But the benefit guide that I could send you, it will have all the details. Like under each plan, it will be the amount that the insurance is going to cover, like anything above that amount is your responsibility.

Speaker speaker_1: Okay.

Speaker speaker_0: You'd like me to send you the, the benefit guide?

Speaker speaker_1: Yeah, please.

Speaker speaker_0: 'Cause the brochure doesn't have that much information.

Speaker speaker_1: Yeah, yeah, you sent me the guide.

Speaker speaker_0: All right. And, your email, sir?

Speaker speaker_1: It's going to be DanielV126 and then. and then the initials DV@Gmail.com.

Speaker speaker_0: Okay. But the email will be coming in from info@benefitsTenoCar. Check your spam and junk mail.

Speaker speaker_1: Okay.

Speaker speaker_0: After you receive it, if you have any questions, we're here from 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Also, you will find a, a link that you can go online and enroll if you would like to, or you could en- enroll over the phone with us.

Speaker speaker_1: Oh, so I could do it online as well?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Okay. Okay, cool, cool. And that's what I was wondering too, a little, a little website or link that could guide me through it. But okay, all righty. Thank you.

Speaker speaker_0: Thank you for using Tenno-

Speaker speaker_1: Have a great day.