

Transcript: Pamela

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Full Transcript

Hi, I'm with speaking about health. Hey, yes, my name's Amanda Vickery and I've got benefits in the call through my job, but I want to cancel that. Who do you work for? Uh, Staffing Solution at Hydrogate in Franklin, Kentucky. That's the name of the staffing agency? The what? The name of the staffing agency. Innovative Staffing Solution. Innovative? Yeah. Um, may I have the last four digits of your Social so I can pull up your file? 7338. Your first and last name, ma'am. Amanda Vickery. Ms. Vickery, for security reasons, just to make sure we are in the correct file, I need to verify your complete address and date of birth. 725 Cresswell Road, Franklin, Kentucky 42445. My date of birth is August 4th, 1987. All right. We have a phone number of 506-07483... Uh, 483-5341. Yes. Email is your first last name@gmail.com. Yes. All right. So, the, um, the cancellation process does take one to two weeks for OCHRE crosses. Um, you might experience one or two deductions before it's completely canceled. Okay. All right. Is there anything else I could do for you? No. All right, thank you for giving us a call today, ma'am, and have a great rest of the day. Thank you.

Conversation Format

Speaker speaker_0: Hi, I'm with speaking about health.

Speaker speaker_1: Hey, yes, my name's Amanda Vickery and I've got benefits in the call through my job, but I want to cancel that.

Speaker speaker_0: Who do you work for?

Speaker speaker_1: Uh, Staffing Solution at Hydrogate in Franklin, Kentucky.

Speaker speaker_0: That's the name of the staffing agency?

Speaker speaker_1: The what?

Speaker speaker_0: The name of the staffing agency.

Speaker speaker_1: Innovative Staffing Solution.

Speaker speaker_0: Innovative?

Speaker speaker_1: Yeah.

Speaker speaker_0: Um, may I have the last four digits of your Social so I can pull up your file?

Speaker speaker_1: 7338.

Speaker speaker_0: Your first and last name, ma'am.

Speaker speaker_1: Amanda Vickery.

Speaker speaker_0: Ms. Vickery, for security reasons, just to make sure we are in the correct file, I need to verify your complete address and date of birth.

Speaker speaker_1: 725 Cresswell Road, Franklin, Kentucky 42445. My date of birth is August 4th, 1987.

Speaker speaker_0: All right. We have a phone number of 506-07483... Uh, 483-5341.

Speaker speaker_1: Yes.

Speaker speaker_0: Email is your first last name@gmail.com.

Speaker speaker_1: Yes.

Speaker speaker_0: All right. So, the, um, the cancellation process does take one to two weeks for OCHRE crosses. Um, you might experience one or two deductions before it's completely canceled.

Speaker speaker_1: Okay.

Speaker speaker_0: All right. Is there anything else I could do for you?

Speaker speaker_1: No.

Speaker speaker_0: All right, thank you for giving us a call today, ma'am, and have a great rest of the day.

Speaker speaker_1: Thank you.