

Transcript: Pamela

Blanc-6396878457454592-5718061225132032

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you? Hello. I was calling about insurance that I ... to get today, and I wanted to ask about if I get other insurance, is that one of the changes that I can make and be able to, um- Cancel? Yeah. So I can, would I be able to cancel? If you enroll with another company, um- Mm-hmm. ... you need to provide us with the proof- Mm-hmm. ... within the 30 days that you do so. Okay. And then I'll be able to drop it. Mm-hmm. Okay. Okay. Thank you. Thank you for being with- Mm. ... Benefits ... Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you?

Speaker speaker_2: Hello. I was calling about insurance that I ... to get today, and I wanted to ask about if I get other insurance, is that one of the changes that I can make and be able to, um-

Speaker speaker_1: Cancel?

Speaker speaker_2: Yeah. So I can, would I be able to cancel?

Speaker speaker_1: If you enroll with another company, um-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... you need to provide us with the proof-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... within the 30 days that you do so.

Speaker speaker_2: Okay. And then I'll be able to drop it.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: Okay. Okay. Thank you.

Speaker speaker_1: Thank you for being with-

Speaker speaker_2: Mm.

Speaker speaker_1: ... Benefits ...

Speaker speaker_2: Bye-bye.