Transcript: Pamela Blanc-6377939360497664-6252028501901312

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits 10-0-4. This is Pamela speaking. How may I help you? Hey. I got a call from the number you had called, but my phone had hung up by accident. Okay. Um... We are the administrator for the health insurance for a staffing agency. Um... Are you working currently for a staffing agency? No, not right now. Okay, 'cause we, we process the enrollment for them. Maybe that was the reason that you received a call or to let you know that you are, um, eligible to enroll. Um... But if you're not work- currently working for a staffing agen- agency, then you don't have to worry about it. All right. Thanks.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits 10-0-4. This is Pamela speaking. How may I help you?

Speaker speaker\_2: Hey. I got a call from the number you had called, but my phone had hung up by accident.

Speaker speaker\_1: Okay. Um... We are the administrator for the health insurance for a staffing agency. Um... Are you working currently for a staffing agency?

Speaker speaker\_2: No, not right now.

Speaker speaker\_1: Okay, 'cause we, we process the enrollment for them. Maybe that was the reason that you received a call or to let you know that you are, um, eligible to enroll. Um... But if you're not work- currently working for a staffing agen- agency, then you don't have to worry about it.

Speaker speaker\_2: All right. Thanks.