

Transcript: Pamela

Blanc-6318294236839936-5199741056106496

Full Transcript

... calling 90 Degree Benefit, the administrator for benefit in a card member's. Please select from the following options to ensure you are directed to the appropriate party to answer your questions. For questions on IMA Mech Wellness, MVP plans, if you would like to participate in a quick survey after the call to rate your service with us, please press one. Press two if no. 90 Degree Benefits, this is Stephanie. How can I help you? Hi. Um, I was wondering would I be able to use this, uh, provider for MUSC? I'm sorry. Would you, uh, w- what, what, what, what is that again? Or can I start off, can I get your name please? I was wondering... Hello? Hello? It... This call i- i- it's breaking up. I can't hear you. Hello? Hello? About that. Can you hear me now?

Conversation Format

Speaker speaker_0: ... calling 90 Degree Benefit, the administrator for benefit in a card member's. Please select from the following options to ensure you are directed to the appropriate party to answer your questions. For questions on IMA Mech Wellness, MVP plans, if you would like to participate in a quick survey after the call to rate your service with us, please press one. Press two if no.

Speaker speaker_1: 90 Degree Benefits, this is Stephanie. How can I help you?

Speaker speaker_2: Hi. Um, I was wondering would I be able to use this, uh, provider for MUSC?

Speaker speaker_1: I'm sorry. Would you, uh, w- what, what, what, what is that again? Or can I start off, can I get your name please?

Speaker speaker_2: I was wondering...

Speaker speaker_1: Hello? Hello?

Speaker speaker_2: It...

Speaker speaker_1: This call i- i- it's breaking up. I can't hear you.

Speaker speaker_2: Hello?

Speaker speaker_1: Hello?

Speaker speaker_2: About that. Can you hear me now?