

## **Transcript: Pamela**

**Blanc-6314028241698816-6503766005301248**

### **Full Transcript**

This is Emma. I'm, um... Excuse me? Can you hear me? Hello? I hear you now. Yes. Oh, yes, ma'am. I work for... Yeah, I work for Southern Staffing and I was trying to see the options on, on health insurance, eye insurance and what all y'all have avail- available. Um, sure. May I have the last four digits of your social? 19/24th. Your first and last name, ma'am? Mujal okay. Can I have the last name for me, please? Ma'am? Can you repeat the last name?

### **Conversation Format**

Speaker speaker\_0: This is Emma. I'm, um...

Speaker speaker\_1: Excuse me?

Speaker speaker\_0: Can you hear me?

Speaker speaker\_1: Hello? I hear you now.

Speaker speaker\_0: Yes.

Speaker speaker\_1: Oh, yes, ma'am. I work for... Yeah, I work for Southern Staffing and I was trying to see the options on, on health insurance, eye insurance and what all y'all have avail- available.

Speaker speaker\_0: Um, sure. May I have the last four digits of your social?

Speaker speaker\_1: 19/24th.

Speaker speaker\_0: Your first and last name, ma'am?

Speaker speaker\_1: Mujal okay.

Speaker speaker\_0: Can I have the last name for me, please?

Speaker speaker\_1: Ma'am?

Speaker speaker\_0: Can you repeat the last name?