

Transcript: Pamela

Blanc-6199360495992832-6445821020258304

Full Transcript

Thank you for calling Benefits on a Card. This is Pamela speaking. How may I help you? Um, I'm calling to cancel an insurance. You're calling to cancel? Yeah. Can I have the last four digits of your SSN? Papi, what's the last four digits of SSN? . 2271. 2271? And who do you work for? I'm sorry? What'd you say, ma'am? Hello?

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Pamela speaking. How may I help you?

Speaker speaker_1: Um, I'm calling to cancel an insurance.

Speaker speaker_0: You're calling to cancel?

Speaker speaker_1: Yeah.

Speaker speaker_0: Can I have the last four digits of your SSN?

Speaker speaker_1: Papi, what's the last four digits of SSN?

Speaker speaker_2: .

Speaker speaker_1: 2271.

Speaker speaker_0: 2271? And who do you work for?

Speaker speaker_1: I'm sorry? What'd you say, ma'am? Hello?