

## **Transcript: Pamela**

**Blanc-6156521058254848-6559899454193664**

### **Full Transcript**

Hello. Thank you for calling Benefits in a Cup. How may I speak with your master? Good morning. Hello? Good morning. Yes? I'm call... Yes, I'm called for Mr. Pernier, the one that's exactly here right now. He wants to know when can I get my benefit card, the insurance card from his job. Okay, and who do you... What's the name of the staffing agency? Uh, oh God, what they say when you work at the 100 plant? Uh... I can't think of the name of the 100 plant. It's a big one in Shelby, Alabama. I think it's Lear, if I'm not mistaken. But, um, he just wants to know when can he get, is his insurance card. But he's asleep now. When he got off this morning, he asked me to call for him. I'm his mother. I understand, but in, in that case, he's gonna have to call us, um- Okay. ... between here to eight o'clock Eastern time. Okay, then. All right. When he wakes up, uh, when he get up... I tell him to call y'all back. What time y'all ready to leave your office? Eight o'clock Eastern Time. Eight o'clock. P.M. All right, then I, I try to get him up at 3:00 to call y'all guys, okay? Mm-hmm. Mm-hmm, sure. We- All right, uh, okay, thank you very much. Mm-hmm. Bye-bye. Thank you. Bye-bye. Gotta wake Zach up at 3:00 so as we can c...

### **Conversation Format**

Speaker speaker\_0: Hello.

Speaker speaker\_1: Thank you for calling Benefits in a Cup. How may I speak with your master?

Speaker speaker\_2: Good morning. Hello?

Speaker speaker\_0: Good morning. Yes?

Speaker speaker\_2: I'm call... Yes, I'm called for Mr. Pernier, the one that's exactly here right now. He wants to know when can I get my benefit card, the insurance card from his job.

Speaker speaker\_1: Okay, and who do you... What's the name of the staffing agency?

Speaker speaker\_2: Uh, oh God, what they say when you work at the 100 plant? Uh... I can't think of the name of the 100 plant. It's a big one in Shelby, Alabama. I think it's Lear, if I'm not mistaken. But, um, he just wants to know when can he get, is his insurance card. But he's asleep now. When he got off this morning, he asked me to call for him. I'm his mother.

Speaker speaker\_1: I understand, but in, in that case, he's gonna have to call us, um-

Speaker speaker\_2: Okay.

Speaker speaker\_1: ... between here to eight o'clock Eastern time.

Speaker speaker\_2: Okay, then. All right. When he wakes up, uh, when he get up... I tell him to call y'all back. What time y'all ready to leave your office?

Speaker speaker\_1: Eight o'clock Eastern Time.

Speaker speaker\_2: Eight o'clock.

Speaker speaker\_1: P.M.

Speaker speaker\_2: All right, then I, I try to get him up at 3:00 to call y'all guys, okay?

Speaker speaker\_1: Mm-hmm. Mm-hmm, sure. We-

Speaker speaker\_2: All right, uh, okay, thank you very much.

Speaker speaker\_1: Mm-hmm. Bye-bye. Thank you.

Speaker speaker\_2: Bye-bye. Gotta wake Zach up at 3:00 so as we can c...