

## **Transcript: Pamela**

**Blanc-6144091265482752-5485861757566976**

### **Full Transcript**

Thank you for calling Benefits 24. This is Pamela speaking. How may I help you? Hi, my name's Angel and I'm just wondering how I can get my, um, or if I can access my benefits online with my policy number. Okay. So, what's the name of the staffing agency you work for? It's called, uh, Tara Staffing, or Verstella. I don't know if they changed the name or not. Okay. So you're gonna... You have to go to mybiac, M-Y-B-I-A-C.com, and /tara staffing. Mm-hmm. And create your profile there. Mm-hmm. Okay, and then there I can access that? Yeah. Okay. Thank you so much. Thank you for giving us a call today. Have a wonderful day, sir. Bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits 24. This is Pamela speaking. How may I help you?

Speaker speaker\_1: Hi, my name's Angel and I'm just wondering how I can get my, um, or if I can access my benefits online with my policy number.

Speaker speaker\_0: Okay. So, what's the name of the staffing agency you work for?

Speaker speaker\_1: It's called, uh, Tara Staffing, or Verstella. I don't know if they changed the name or not.

Speaker speaker\_0: Okay. So you're gonna... You have to go to mybiac, M-Y-B-I-A-C.com, and /tara staffing.

Speaker speaker\_1: Mm-hmm.

Speaker speaker\_0: And create your profile there.

Speaker speaker\_1: Mm-hmm. Okay, and then there I can access that?

Speaker speaker\_0: Yeah.

Speaker speaker\_1: Okay. Thank you so much.

Speaker speaker\_0: Thank you for giving us a call today. Have a wonderful day, sir.

Speaker speaker\_1: Bye.