

Transcript: Pamela

Blanc-6099976745598976-5091585801797632

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Center, this is Sandra speaking. Um, hello. This is Dashawn. I would like to see if I could cancel this plan, a, um, this automatic plan y'all been puttin' me on. You want to cancel the auto enrollment? Uh, yes. Who do you work for, sir? Carlton. Carlton Staffing. And after that, four digits of your social. 2996. 2996. And your first and last name? Dashawn, D-A-S-H-A-W-N. And my last name Parks. Okay, Mr. Park- can you please verify your complete address and date of birth? 11211 Agave Ridge Main. And my date of birth, 08-14-2002. Where this address located? Texas. Is your ZIP code 77089? Yes. All right. We have your phone number on file, 346-354-3921, and your email is dashawnp494@gmail.com. Yes. So, the auto enrollment was already processed. Um, you might experience one or two deductions before it's completely canceled. You might not. We don't have access to the payroll for Carlton, but I'm just letting you know in case you see the deductions, you know why. Okay. All right? Okay. Is there anything else I could do for you? Um, no, that'll be all. All right. Thank you for giving us a call today. Have a great rest of the day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits Center, this is Sandra speaking.

Speaker speaker_2: Um, hello. This is Dashawn. I would like to see if I could cancel this plan, a, um, this automatic plan y'all been puttin' me on.

Speaker speaker_1: You want to cancel the auto enrollment?

Speaker speaker_2: Uh, yes.

Speaker speaker_1: Who do you work for, sir?

Speaker speaker_2: Carlton. Carlton Staffing.

Speaker speaker_1: And after that, four digits of your social.

Speaker speaker_2: 2996.

Speaker speaker_1: 2996. And your first and last name?

Speaker speaker_2: Dashawn, D-A-S-H-A-W-N. And my last name Parks.

Speaker speaker_1: Okay, Mr. Park- can you please verify your complete address and date of birth?

Speaker speaker_2: 11211 Agave Ridge Main. And my date of birth, 08-14-2002.

Speaker speaker_1: Where this address located?

Speaker speaker_2: Texas.

Speaker speaker_1: Is your ZIP code 77089?

Speaker speaker_2: Yes.

Speaker speaker_1: All right. We have your phone number on file, 346-354-3921, and your email is dashawnp494@gmail.com.

Speaker speaker_2: Yes.

Speaker speaker_1: So, the auto enrollment was already processed. Um, you might experience one or two deductions before it's completely canceled. You might not. We don't have access to the payroll for Carlton, but I'm just letting you know in case you see the deductions, you know why.

Speaker speaker_2: Okay.

Speaker speaker_1: All right?

Speaker speaker_2: Okay.

Speaker speaker_1: Is there anything else I could do for you?

Speaker speaker_2: Um, no, that'll be all.

Speaker speaker_1: All right. Thank you for giving us a call today. Have a great rest of the day.

Speaker speaker_2: You too.