

Transcript: Pamela

Blanc-6083277059440640-6666881510588416

Full Transcript

Thank you for calling Benefits and Offers. I'm speaking. How may I help you? Hi. My name is Andrew Mason. I was told by my staffing agency, Search Staffing in Sydney, Ohio, to call in regards to canceling this service. No problem. And what's the last four digits of your Social? 7893. Your first and last name, sir? Andrew Mason. Mr. Mason, for security reasons and just to make sure we are in the correct file, I need to verify your complete address and date of birth. It is, uh, 314 New Street, and my date of birth is 4-15-93. And where is your address located? I need the complete address, city, state and zip code just to make sure I have it correct on my end. Sydney, Ohio 45365. Okay. Thank you for the information. We have a telephone number on file, 937-710-6641. I will go ahead and decline the out-on enrollment. Is there anything else I can do for you, sir? No. All right. Thank you for giving us a call today. Have a great rest of the day, sir. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Offers. I'm speaking. How may I help you?

Speaker speaker_1: Hi. My name is Andrew Mason. I was told by my staffing agency, Search Staffing in Sydney, Ohio, to call in regards to canceling this service.

Speaker speaker_0: No problem. And what's the last four digits of your Social?

Speaker speaker_1: 7893.

Speaker speaker_0: Your first and last name, sir?

Speaker speaker_1: Andrew Mason.

Speaker speaker_0: Mr. Mason, for security reasons and just to make sure we are in the correct file, I need to verify your complete address and date of birth.

Speaker speaker_1: It is, uh, 314 New Street, and my date of birth is 4-15-93.

Speaker speaker_0: And where is your address located? I need the complete address, city, state and zip code just to make sure I have it correct on my end.

Speaker speaker_1: Sydney, Ohio 45365.

Speaker speaker_0: Okay. Thank you for the information. We have a telephone number on file, 937-710-6641. I will go ahead and decline the out-on enrollment. Is there anything else I can do for you, sir?

Speaker speaker_1: No.

Speaker speaker_0: All right. Thank you for giving us a call today. Have a great rest of the day, sir.

Speaker speaker_1: Thank you.