

Transcript: Pamela

Blanc-6050777077956608-5863150894759936

Full Transcript

Thank you for calling Benefits and Accord. Hello? Thank you for calling Benefits and Accord. This is Pamela speaking. How may I help you? Yeah. What's this all about, this, uh, Benefits and Accord thing? We are the administrator for health insurance, sir, for the staffing agency. Oh, so it costs money? Yes, sir. Okay. Uh, take me off of it. And who do you work for? I work for, uh, ... Stanley. I need the name of the staffing agency, sir. Surge. Right, and the last four... Because you guys got me on this before and it was like freaking five bucks a month or nothing. I need the last four digits of your Social Security card. 5224. And your first and last name? Chris Lyons. I couldn't hear you, sir. Chris Lyons. Mr.... Christopher Lyons? Yes. All right. Can you please verify your complete address and date of birth, please? 108 Belmont Court, uh, 12585. And where is this address located? I need the whole address, sir, to make sure. I have a correct address for you. New Holland, Ohio 43145. You think the zip code 43145? Yes. I proceed to opt you out. Is there anything else I could do for you, sir? Nope. That's it. Thank you for giving us a call today. Have a great rest of the day. You too. Bye.

Conversation Format

Speaker speaker_1: Thank you for calling Benefits and Accord.

Speaker speaker_0: Hello?

Speaker speaker_1: Thank you for calling Benefits and Accord. This is Pamela speaking. How may I help you?

Speaker speaker_0: Yeah. What's this all about, this, uh, Benefits and Accord thing?

Speaker speaker_1: We are the administrator for health insurance, sir, for the staffing agency.

Speaker speaker_0: Oh, so it costs money?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. Uh, take me off of it.

Speaker speaker_1: And who do you work for?

Speaker speaker_0: I work for, uh, ... Stanley.

Speaker speaker_1: I need the name of the staffing agency, sir.

Speaker speaker_0: Surge.

Speaker speaker_1: Right, and the last four...

Speaker speaker_0: Because you guys got me on this before and it was like freaking five bucks a month or nothing.

Speaker speaker_1: I need the last four digits of your Social Security card.

Speaker speaker_0: 5224.

Speaker speaker_1: And your first and last name?

Speaker speaker_0: Chris Lyons.

Speaker speaker_1: I couldn't hear you, sir.

Speaker speaker_0: Chris Lyons.

Speaker speaker_1: Mr.... Christopher Lyons?

Speaker speaker_0: Yes.

Speaker speaker_1: All right. Can you please verify your complete address and date of birth, please?

Speaker speaker_0: 108 Belmont Court, uh, 12585.

Speaker speaker_1: And where is this address located? I need the whole address, sir, to make sure. I have a correct address for you.

Speaker speaker_0: New Holland, Ohio 43145.

Speaker speaker_1: You think the zip code 43145?

Speaker speaker_0: Yes.

Speaker speaker_1: I proceed to opt you out. Is there anything else I could do for you, sir?

Speaker speaker_0: Nope. That's it.

Speaker speaker_1: Thank you for giving us a call today. Have a great rest of the day.

Speaker speaker_0: You too. Bye.