

## **Transcript: Pamela**

**Blanc-6008948388741120-6480468353433600**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you? I'm calling about you sent me a text on, about, uh, benefits. Okay. We are the administrator for health insurance for different staffing agency. Um, they on open enrollment at this time. What's the message about? It said something about benefits. That's it. Yeah, it is open enrollment for them. Oh, okay. They're letting you know. Are you currently working for the staffing agency? I've been working for them for quite a while. Yeah. So it's open enrollment at this time. Oh, okay. So if you want to open their benefits, you could do so. Oh, okay, okay. Okay. That's okay. Okay. Thank you. Can I take your order, sir? No, thank you. It's okay, honey. All right. Thank you for giving us a call. Have a great rest of the day. You as well. Bye-bye. Bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you?

Speaker speaker\_2: I'm calling about you sent me a text on, about, uh, benefits.

Speaker speaker\_1: Okay. We are the administrator for health insurance for different staffing agency. Um, they on open enrollment at this time. What's the message about?

Speaker speaker\_2: It said something about benefits. That's it.

Speaker speaker\_1: Yeah, it is open enrollment for them.

Speaker speaker\_2: Oh, okay.

Speaker speaker\_1: They're letting you know. Are you currently working for the staffing agency?

Speaker speaker\_2: I've been working for them for quite a while.

Speaker speaker\_1: Yeah. So it's open enrollment at this time.

Speaker speaker\_2: Oh, okay.

Speaker speaker\_1: So if you want to open their benefits, you could do so.

Speaker speaker\_2: Oh, okay, okay. Okay. That's okay.

Speaker speaker\_1: Okay.

Speaker speaker\_2: Thank you.

Speaker speaker\_1: Can I take your order, sir?

Speaker speaker\_2: No, thank you. It's okay, honey.

Speaker speaker\_1: All right. Thank you for giving us a call. Have a great rest of the day.

Speaker speaker\_2: You as well. Bye-bye.

Speaker speaker\_1: Bye.