

Transcript: Pamela

Blanc-5982057254928384-4922287597076480

Full Transcript

Thank you for calling Benefits in a Car. This is speaking. How may I help you? Yeah, this is Henry . Um, I'm getting, uh, text message back about my coverage payment, which I didn't even put in for coverage when I went to work for BG. You received a text for lapse in coverage. What was the name of the staffing agency? Uh, BGSS. And you're currently working for them? No. I don't, I haven't been working for 'em for almost two weeks. Okay. So that's the reason why 'cause if you're enrolled in the health benefits and you stop working, then we, we do not receive the payment and that's why you got the text. Yeah. 'Cause I- I- and I didn't even enroll for any health benefits so I don't even know why it was happening. But yeah, I don't work for 'em anymore. No problem. You don't have to worry about anything then. Okay. Thank you. All right. Thank you for giving us a call. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. This is speaking. How may I help you?

Speaker speaker_1: Yeah, this is Henry . Um, I'm getting, uh, text message back about my coverage payment, which I didn't even put in for coverage when I went to work for BG.

Speaker speaker_0: You received a text for lapse in coverage. What was the name of the staffing agency?

Speaker speaker_1: Uh, BGSS.

Speaker speaker_0: And you're currently working for them?

Speaker speaker_1: No. I don't, I haven't been working for 'em for almost two weeks.

Speaker speaker_0: Okay. So that's the reason why 'cause if you're enrolled in the health benefits and you stop working, then we, we do not receive the payment and that's why you got the text.

Speaker speaker_1: Yeah. 'Cause I- I- and I didn't even enroll for any health benefits so I don't even know why it was happening. But yeah, I don't work for 'em anymore.

Speaker speaker_0: No problem. You don't have to worry about anything then.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: All right. Thank you for giving us a call.

Speaker speaker_1: Bye-bye.