

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. This is Pamela speaking. How may I help you? Yes, my name's Michael Ivy. Um, I had enrolled in the, um, the term life insurance. Um, do I need to do any updates on that insurance? Uh, do a rollover? It will rollover as it is. So I won't need to reapply, anything like that? No, sir. Okay then. Thank you. Thank you for giving us a call. Have a very good Thursday. Okay. Do I towards you a card or anything?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Cart. This is Pamela speaking. How may I help you?

Speaker speaker_2: Yes, my name's Michael Ivy. Um, I had enrolled in the, um, the term life insurance. Um, do I need to do any updates on that insurance? Uh, do a rollover?

Speaker speaker_1: It will rollover as it is.

Speaker speaker_2: So I won't need to reapply, anything like that?

Speaker speaker_1: No, sir.

Speaker speaker_2: Okay then. Thank you.

Speaker speaker_1: Thank you for giving us a call. Have a very good Thursday.

Speaker speaker_2: Okay. Do I towards you a card or anything?