**Transcript: Pamela** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you? Hello. Speaking. Thank you for calling Benefits in a Card. Hello. This is Pamela speaking. Yeah, I just received a message so I called you. Okay. So we are the administrator for health insurance for staffing agency. Okay. And we... They probably letting you know that you could enroll in the health benefits. Okay. Mm-hmm. Okay. I will discuss with my wife and then I call you back again on Friday. No problem. Thank you. Okay. Buh-bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you?

Speaker speaker\_2: Hello. Speaking.

Speaker speaker\_1: Thank you for calling Benefits in a Card.

Speaker speaker\_2: Hello.

Speaker speaker\_1: This is Pamela speaking.

Speaker speaker\_2: Yeah, I just received a message so I called you.

Speaker speaker\_1: Okay. So we are the administrator for health insurance for staffing agency.

Speaker speaker\_2: Okay.

Speaker speaker\_1: And we... They probably letting you know that you could enroll in the health benefits.

Speaker speaker\_2: Okay. Mm-hmm. Okay. I will discuss with my wife and then I call you back again on Friday.

Speaker speaker\_1: No problem. Thank you.

Speaker speaker\_2: Okay.

Speaker speaker\_1: Buh-bye.